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Foreword

We are pleased to present the West Dunbartonshire Health and Social Care Partnership’s Annual Performance Report for 2024/25.

This report reflects a year of continued commitment, innovation, and resilience

Introduction

West Dunbartonshire Health and Social Care Partnership is responsible for delivering a range of health and social care services to a population of 88,750. Services include Adult and Older People's services across all disciplines within integrated community teams; Children and Young People's services across all disciplines and in partnership with Education Services; Criminal Justice Social Work; Community Mental Health, Learning Disability and Addiction services within integrated community teams and inpatient services.

It also hosts the Musculoskeletal (MSK) Physiotherapy Service and a programme of Diabetic Retinal Screening on behalf of NHS Greater Glasgow and Clyde and leads the Community Planning Partnership's Alcohol and Drugs Partnership.

Our Vision

Everyone in West Dunbartonshire lives in a place they can call home, in communities that care, doing things that matter to them, leading healthy, happy and fulfilling lives, and, when they need it, receiving care and support that prioritises independence, control, choice and recovery.

We know we cannot achieve this vision on our own and recognise that we must work together to integrate health and social care services around individuals, their carers and other family members, to best meet their needs. This includes understanding the wider impacts on health and social care, and shaping and influencing them wherever possible. It means working with the wider community to make the right things happen in the right way at the right time. Our role in meeting these challenges, focusing everything we do on what matters, is reflected in our mission statement:

Improving lives with the people of West Dunbartonshire

Working together as an integrated health and social care system means that we must share a set of values which underpin all the work we do. These values – respect, compassion, empathy, care, honesty - are key to delivering on our vision and align with the values of our partner organisations within NHS Greater Glasgow and Clyde and West Dunbartonshire Council.

All Health and Social Care Partnerships are required to produce an annual report outlining their performance in the previous financial year by the end of July each year.

In this report, we will look at each of our strategic priorities, how we are progressing in relation to our targets and what our key achievements over the year have been.

While the data included in this report evidences our performance, the story cannot be told in full without considering the local and national context within which we are working.

It is testament to our services that we continue to achieve better outcomes for our residents despite continuing to face challenges including high deprivation, a declining population and increased proportion of older people with complex health needs; funding challenges and constraints; low life expectancy and longer periods of ill health; and high levels of domestic violence.

This report will demonstrate the breadth of work West Dunbartonshire HSCP is undertaking to address and overcome each of these local challenges.

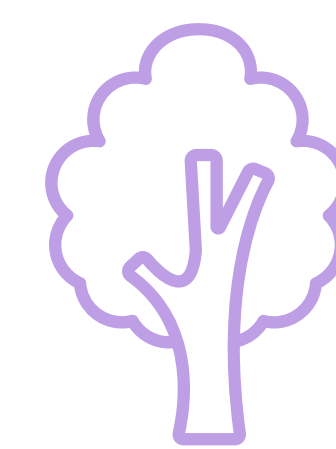
Key Achievements 2024/25

Priority 1: Caring Communities



- Establishment of a new Permanence Team within services for looked after children.
- 83.6% of looked after children with no more than one placement in the last year.
- Queens Quay and Crosslet House first care homes in Scotland to receive Food for Life Bronze award for catering from the Soil Association Scotland for serving fresh, quality and sustainable food.
- Development of a Trauma-Informed and Responsive Strategy 2025-28.
- New Support in the Right Direction advice and guidance project launched to support carers navigate Self-directed Support and access short break funding.
- 5th highest proportion of adults with intensive needs being supported at home in Scotland.
- 1,145 people receiving homecare each week with 99.9% receiving personal care and almost 47% receiving 20 or more visits. 6th highest proportion of people aged 65 and over receiving personal care at home in Scotland.
- 91 people per week receiving a reablement service to support them to relearn their skills for daily activities.
- HSCP's Addictions Services assessed by the Scottish Government as 'Green – Implemented' for 9 of the 10 Medication Assisted Treatment Standards and 'Blue – Sustained Implementation' for the remaining standard: reduction of harm.
- Launch of a digital Anti-Stigma campaign to tackle stigma, language and dispel myths surrounding suicide.

Priority 2: Safe and Thriving Communities



- Development of a Violence Against Women and Girls Strategy 2025-2028.
- Delayed discharge bed days moved from 'Moderate Reductions Required' to 'Remain Low' by the Scottish Government and delayed discharge bed days for complex cases 25% below local target.
- 9th lowest rate in Scotland for readmission within 28 days of a hospital discharge.
- Development and launch of new Access Help and Support Team within Children's Services.
- 'Breathing Space' bench, funded by the HSCP, installed at Bowling train station as part of our Suicide Prevention Action Plan.
- Learning Disability Housing Support Service staff trained on the requirements of the newly enacted Health and Care (Staffing) (Scotland) Act 2019.
- 1,894 people supported by the Community Alarm/Telecare service.
- 4th lowest weekly cost in Scotland for looked after children being looked after in the community.

Priority 3: Equal Communities



- 90.5% of looked after children looked after in the community.
- 89% of 16 and 17 year olds in employment, education or training at the point of leaving care.
- Partnership working with Working 4 U to promote awareness and applications for Attendance Allowance among Community Alarm users.
- 8% increase in the number of people aged 65 and over consenting to a referral to Working 4 U for benefits maximisation as part of their assessment/review.

Priority 4: Healthy Communities



- Childhood immunisation levels exceeding both Greater Glasgow and Clyde and Scotland levels for all 6 immunisations offered at 5 years of age.
- 201 people with a learning disability invited for a Health Check.
- 301 people attending Healthy Hearing sessions across both localities.
- 297 people reached and engaged with Community Food Framework Fund initiatives and activities.
- Over 100 people attended Voices of the Promise Family Fun Day held in West Dunbartonshire for Families Hubs.
- 1,157 people supported with their medication by the Homecare Pharmacy Team.

Caring

Safe and Thriving

Equal

Healthy

Challenges and Areas for Improvement

West Dunbartonshire has an estimated population of 88,750 people according to National Records of Scotland's latest mid-year population estimates 2023. This is a slight increase of 480 (0.5%) on the revised 2022 estimates which were based on the findings of Scotland

Strategic Risk Register

Area of Risk	RAG Status	Current Score	Target Score
Strategy. Planning and Health Improvement			
Review and scrutiny of performance management information			

National Health and Wellbeing Outcomes

Strategic Priorities

Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services

People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing

Caring communities

People who use health and social care services have positive experiences of those services, and have their dignity respected

People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community

Safe & thriving communities

People using health and social care services are safe from harm

People are able to look after and improve their own health and wellbeing and live in good health for longer

Healthy communities

People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide

Health and social care services contribute to reducing health inequalities

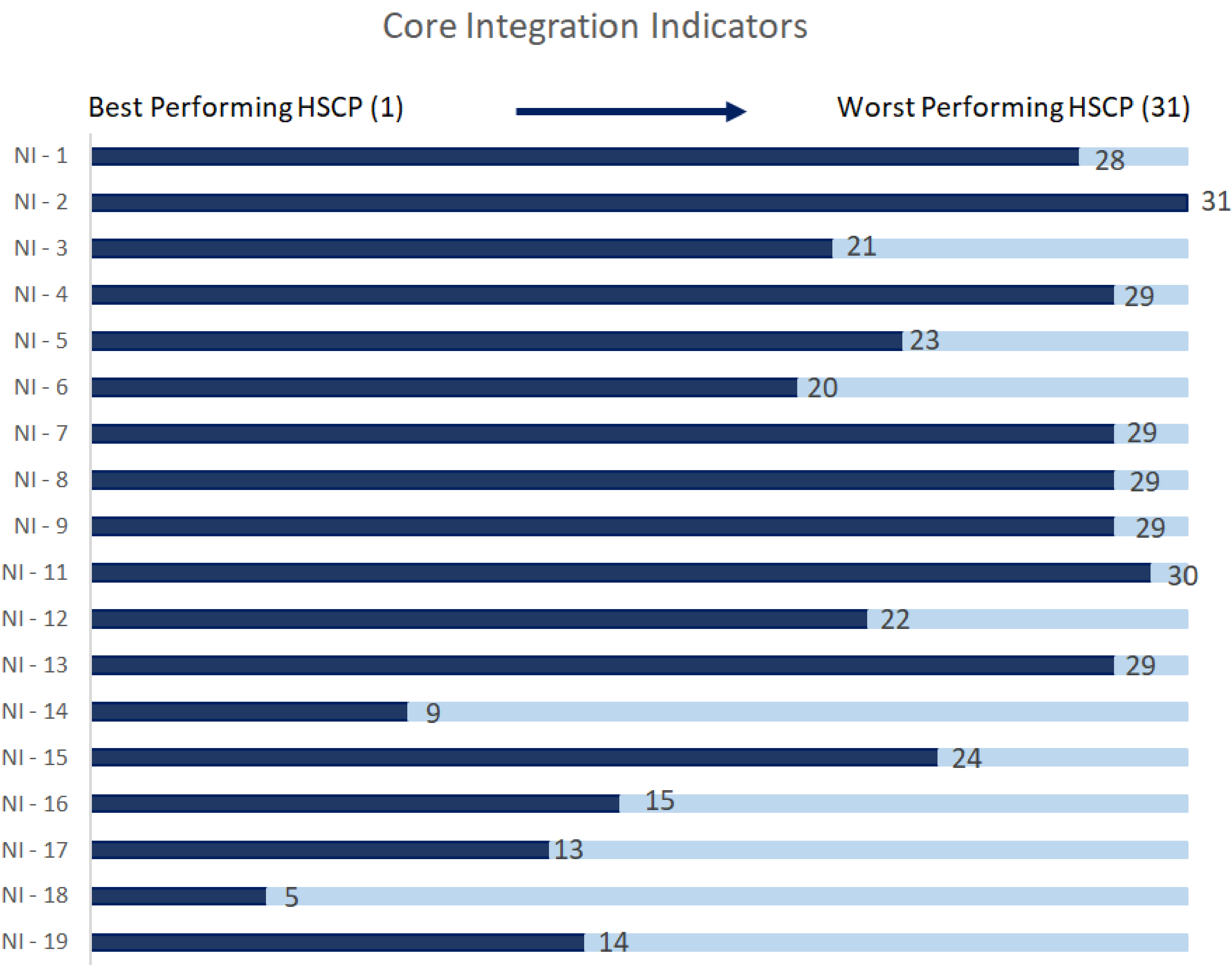
Equal communities

Resources are used effectively and efficiently in the provision of health and social care services

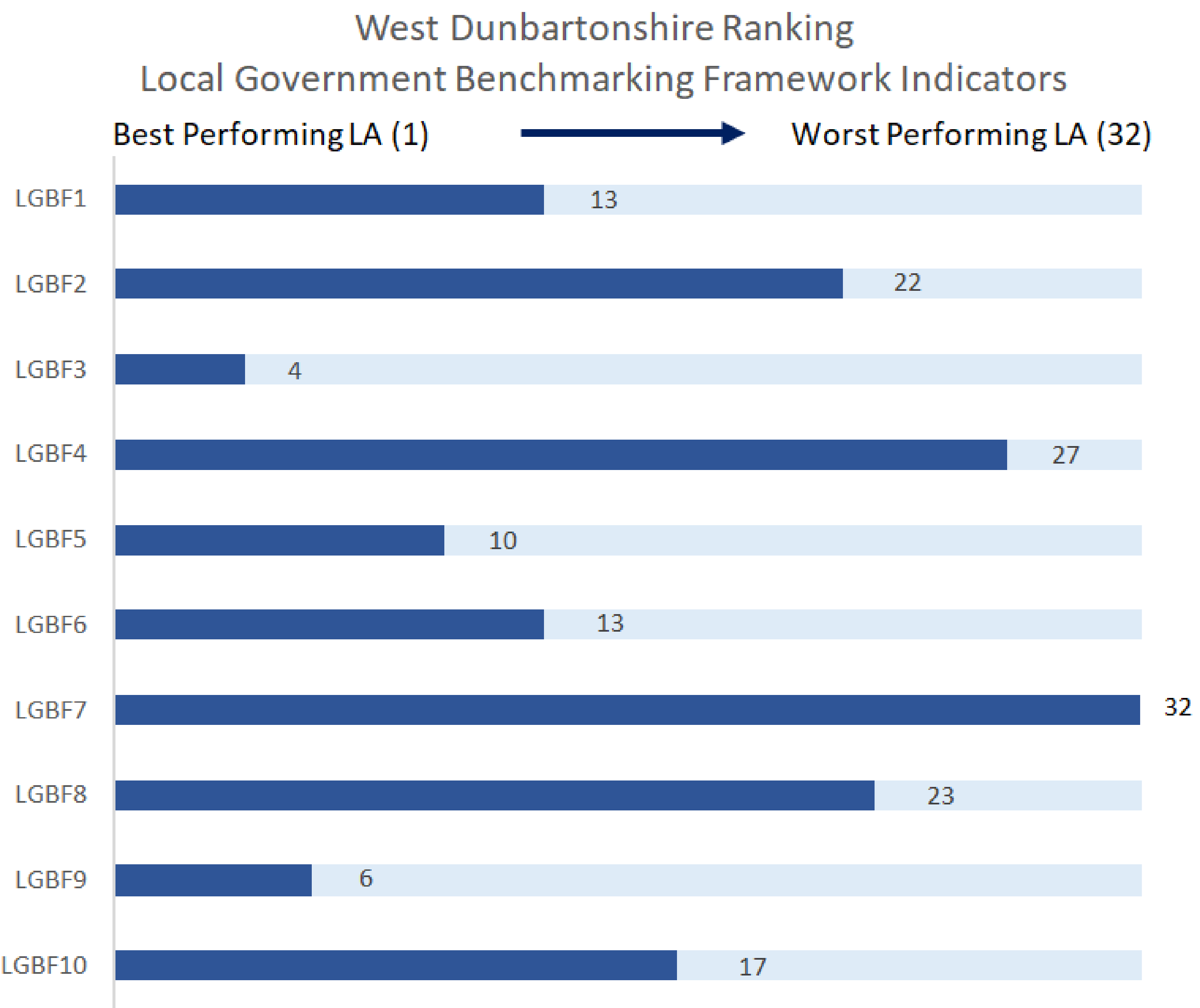
National Performance Measurement

Core Integration Indicators





Premature mortality rates for 2024 will not be available until July 2025 and therefore not in time for this report, however in 2023 West Dunbartonshire had the 7th highest premature mortality rate in Scotland: the rate of deaths per 100,000 for people aged under 75 years. This was an improvement on the 2nd highest in Scotland in 2020 and 202



Ministerial Steering Group

Improving emergency or unscheduled care within hospitals across Scotland is a key ministerial priority for the Scottish Government. Through the National Unscheduled Care – 6 Essential Actions Improvement Programme the Scottish Government aims to improve the timeliness and quality of patient care, from arrival to discharge from hospital and back into the community.

Performance against Strategic Priorities

This section of our report will describe our performance against our 4 strategic priorities during 2024/25 with specific regard to our Strategic Plan Key Performance Indicators and the areas outlined below.

Priority 1: Caring Communities

- Living Well In Our Care Homes
- Community Health and Wellbeing Supports for Children and Young People
- Trauma-Informed Practice
- Valuing Our Carers: Learning from the Short Breaks Pilot
- The Promise Progress
- Suicide Prevention

Priority 2: Safe and Thriving Communities

- Public Protection
- Violence Against Women and Girls
- Justice Services

Priority 3: Equal Communities

- Equalities Mainstreaming
- Attendance Allowance Project 2024/25
- Self-Directed Support
- Medication Assisted Treatment Standards
- Learning Disability Services

Priority 4: Healthy Communities

- Health Improvement Programmes
- Unscheduled Care
- Health in the Early Years
- MSK Physiotherapy

Priority 1: Caring Communities



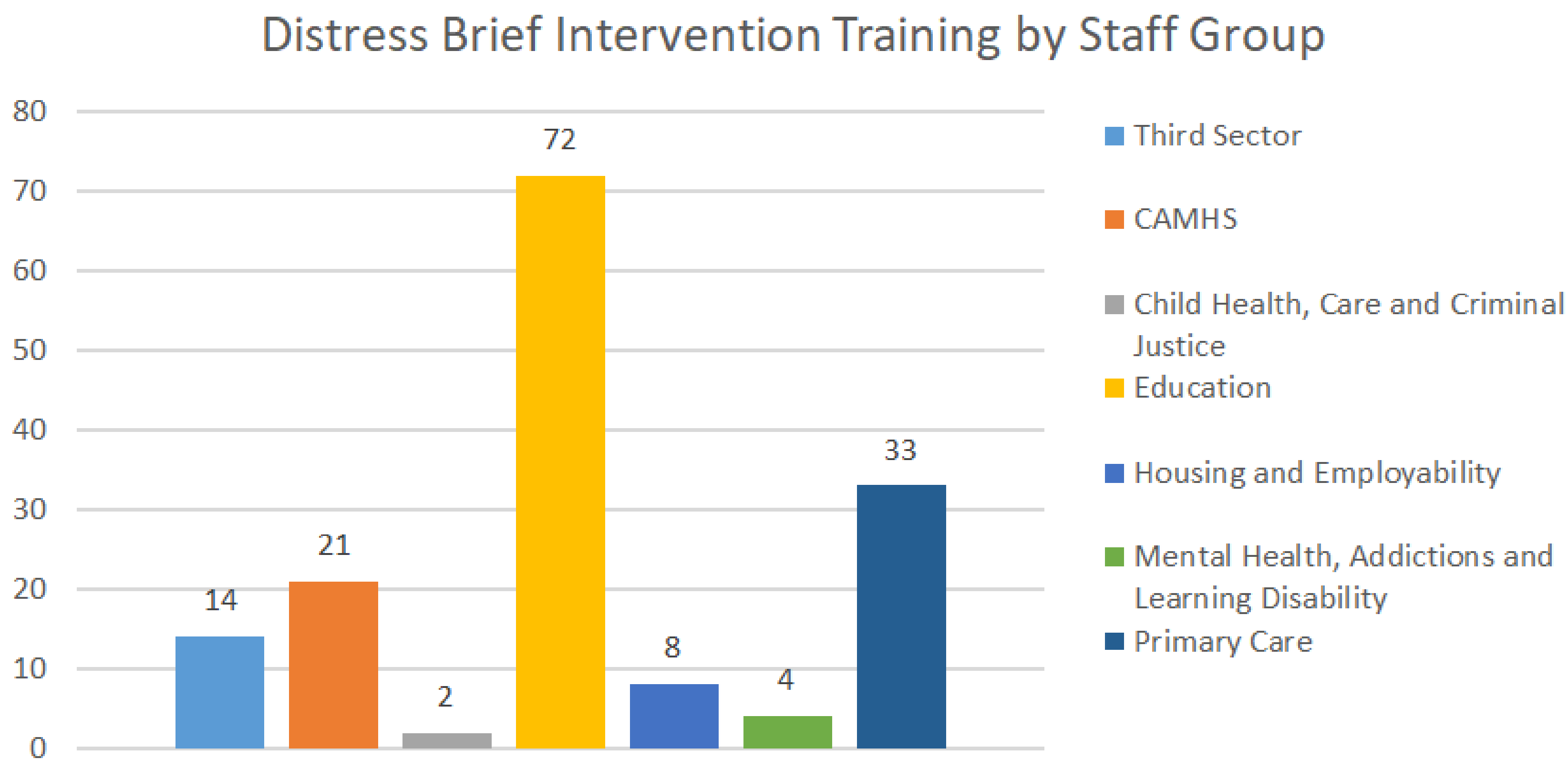
Caring Communities				
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Staff Feedback

"It is important to remember that some of the residents at Crosslet House do not have family so when the youths come and spend quality time with them the residents are absolutely blown away with this. How nice is it to see youths actually spend time with elderly

Community Health and Wellbeing Supports Framework for Children and Young People

The Scottish Government's Community Health and Wellbeing Supports and Services Framework, launched in February 2021, sets out a clear broad approach for the support that children and young people should be able to access for their mental health and emotional



Planet Youth Prevention Model

Planet Youth in Scotland is a national pilot based upon the Icelandic Prevention Model. It involves adopting a whole system approach to reduce risk and increase protective factors in the lives of young people, with

Trauma-Informed Practice



Trauma refers to a wide range

Key Learning

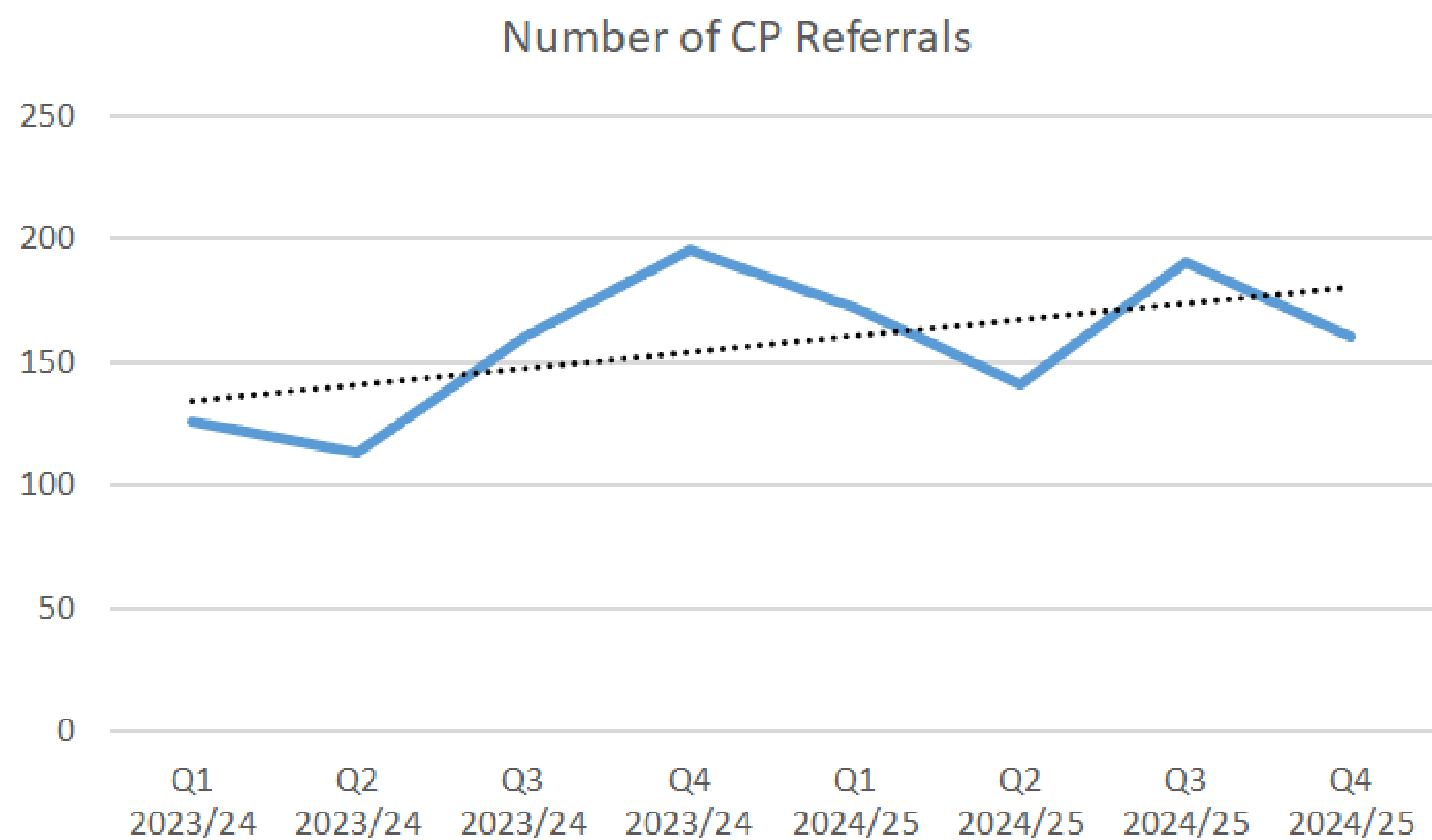
- **Quick turnaround time:** The application process was a very simple document and the Self-directed Support (SDS) team focused on ensuring a fast turnaround time for carers funding. 1.5 FTE SDS officers were reassigned to focus on input

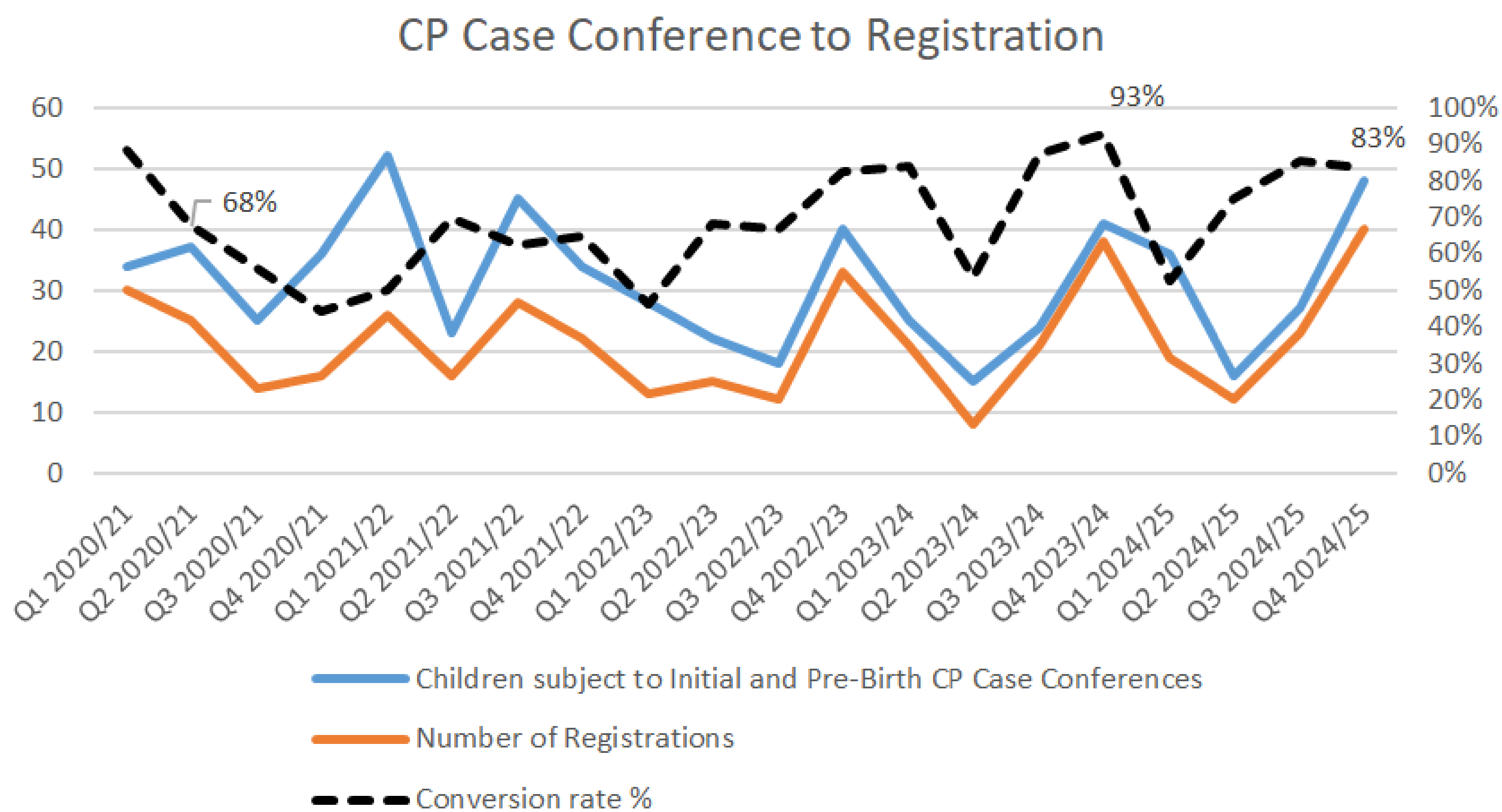


The Promise Progress

Scotland's

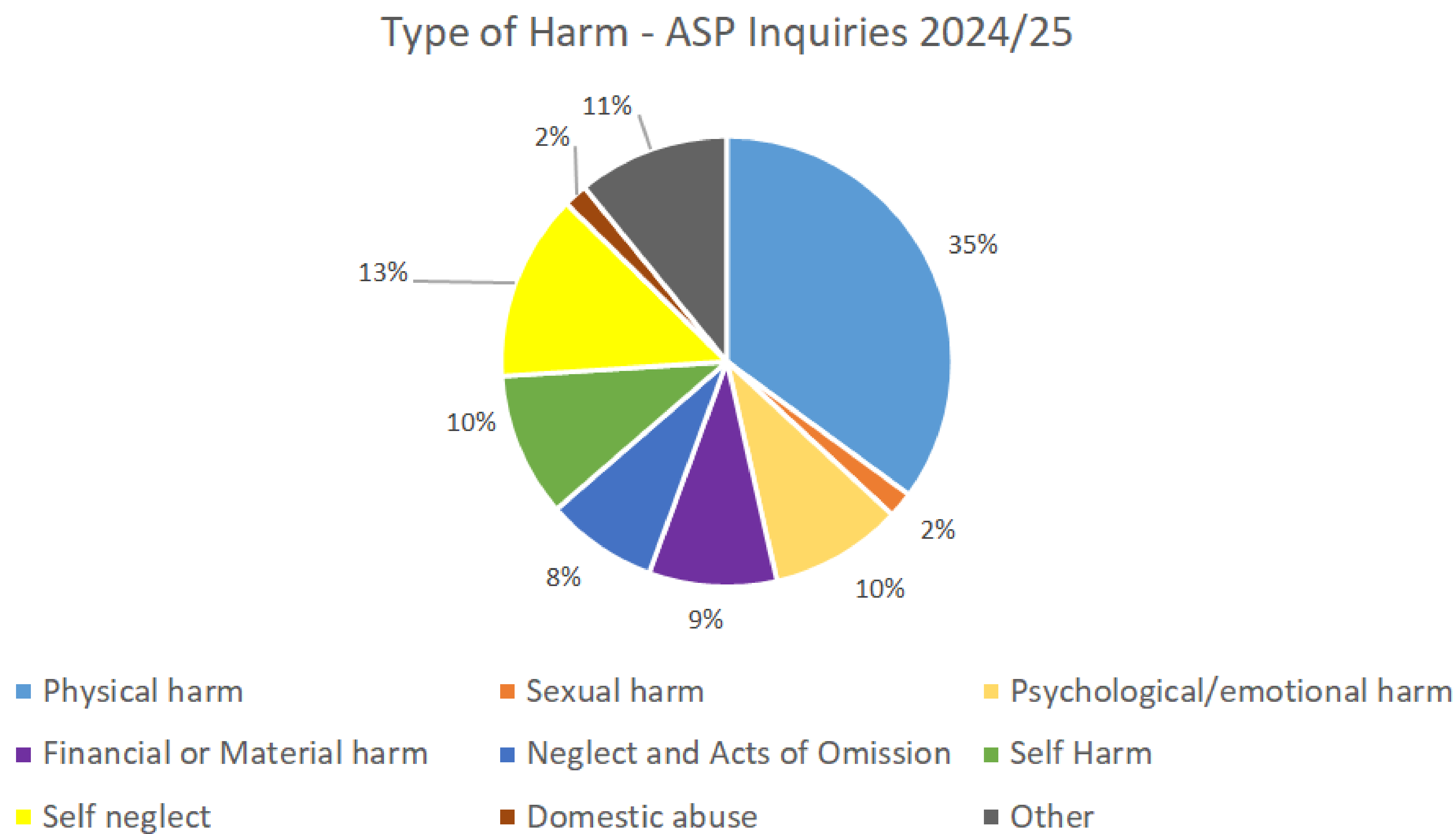
Child Protection referrals show an increasing trend over the previous two years. There were 664 referrals in total in 2024/25, an 11.6% increase on the 595 referrals in 2023/24.





Each referral generates an ASP inquiry. The dataset was refreshed by the Scottish Government in 2024 to allow analysis of any trends in demographics and client groupings for all those being referred going forward and not just those proceeding to investigations with investigatory powers. 56% of ASP inquiries in 2024/25 related to females and 44% to males: with those in the 40-64 age range accounting for a third of all inquiries. Those aged 16-17 years have been omitted from the chart below as low numbers may make them identifiable

The most prevalent type of harm during 2024/25 was physical harm at 35% followed by self-neglect at 13%.



Justice Social Work Services

Justice Services are provided within a framework of social work and community initiatives intended to reduce re-offending, enhance the quality of life of our service users and increase community safety in West Dunbartonshire.

Equality Outcomes

Self-directed Support

- Option 1 Direct Payment: You take the money and use it to organise your own

An overview of HSCP activity to reduce levels of Unscheduled Care was shared which included:

- Future Care Planning - designed with the individual to record their wishes for future care needs.
- Further expand the use of the Rockwood Frailty Score - a scoring to

Strategic Enablers

Our Workforce

The workforce of West Dunbartonshire Health and Social Care Partnership (HSCP) is a collaborative blend of employees from both NHS Greater Glasgow and Clyde (NHSGGC) and West Dun

The leading causes of absence for WDC staff were:

- Minor illness
- Personal stress
- Musculoskeletal injuries

Absence management continues to be supported on a case-by-case basis by

