

WD ADP Treatment and Support Group - Delivery Plan 2020/21 (Updated 21/09/2020)

- This Delivery Plan supplements the WD ADP Strategy 2020-2025.
- This Delivery Plan outlines the local contribution to achieving national outcomes outlined in :
 - Rights Respect and Recovery (RRR)
 - Developing Recovery Oriented Systems of Care (DROSC)
 - Getting it Right for Children, Young People and Families (GIRFCYPF)
 - Alcohol Framework 2018 Preventing Harm (AF2018PH)
 - ADP Ministerial Priorities

The relevant outcomes from <http://www.healthscotland.scot/publications/monitoring-and-evaluation-framework-for-rights-respect-and-recovery> are referenced on page 8 and 9

- The activity within this Delivery Plan will be performance managed through the West Dunbartonshire Council Performance Management System, Pentana, with quarterly reports submitted to each ADP meeting.
- Timescales have been updated to reflect COVID-19 recovery priorities and resources available.
- The Delivery Plan will be refreshed annually.

Action	DROSC Outcomes*	GIRFCYPF Outcomes*	Ministerial Priority*	Lead	Timescale	Progress
1. Alcohol Related Deaths						
ADP/TSG/11 We will develop a comprehensive data set that will be used to benchmark our current service provision, identifying areas for improvement.			<input checked="" type="checkbox"/>	ADP Strategy Officer	March 2021	We will provide report once ADP Strategy Officer is in post.
ADP/TSG/12 Explore opportunities for patients to access community based detox ensuring Glasgow Addiction Services policies and protocols are met.				Integrated Operations Manager, Addiction Services	Sept 2021	Work will be carried out with local Addiction Services, Glasgow Addiction Service, Alternatives and DACA.

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2. Drug Related Deaths						
ADP/TSG/21 Continue to provide and monitor targeted distribution and use of naloxone across West Dunbartonshire.	b		<input checked="" type="checkbox"/>	Nurse Team Leader, Addiction Services	Continue to meet yearly targets.	Gathered by Glasgow Addiction Services and reported to West Dunbartonshire HSCP.
ADP/TSG/22 We will continue to work alongside GG&C and Scottish Ambulance Service developing an immediate-response pathway for non-fatal overdose.	b		<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	Oct 2020	Unscheduled Care pathway available to all people who present with non-fatal overdose in NHS GG&C. Nurse Team Leaders receive fortnightly reports from A&E frequent attenders. Protocol is in place.
ADP/TSG/23 We will develop a health and social care rapid response service for those who require medication assisted treatment.	b		<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	Dec 2021	In recruitment process of employing a Band 5 Nurse to work intensively with high risk injectors to enable them to commence treatment quickly and titrate medication rapidly. Nurse will work alongside Assertive Outreach Support workers

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ADP/TSG/24 We will develop services to undertake assertive outreach to the most marginalised and vulnerable in our community, we will provide a one year's Navigator's project during 2020/2021.				Alternatives	Dec 2021	Recruit, appoint and deliver services following successful funding award.
ADP/TSG/25 All drug related warnings from public health surveillance to all members of the ADP via electronic communications.			<input checked="" type="checkbox"/>	ADP Strategy Officer	Ongoing	Statutory Addiction Services will share with ADP partners via ADP email box.
ADP/TSG/26 Explore opportunities to review local drug related death groups processes and learning outcomes.	e		<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	March 2021	Drug Deaths coordinator, Team Leads, Police have regular meetings.
ADP/TSG/27 Explore the opportunity of holding a drug related deaths forum to share learning with Addiction Services and 3 rd Sector partners.				Integrated Operations Manager, Addiction Services	March 2021	Learning Outcomes relevant to 3 rd sector partners will be shared. Protocol to be developed.
3. Quality Principles						
ADP/TSG/31 Continue to monitor waiting times ensuring that the national target of 95% of patients are seen within 21 days of referral for all local alcohol and drug services.	b		<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	Ongoing	Figures provided by ISD quarterly and HSCP Performance Team.

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ADP/TSG/32 Each service will review the findings of the Client/Service User Survey (completed Jan-March 2020) across all local alcohol and drugs services and identify specific improvement actions in relation to Quality Principles as required.	a, b, c, d, e		<input checked="" type="checkbox"/>	Senior Social Worker Addictions Services	Dec 2020	SLWG from ADP progressing.
ADP/TSG/33 Take action to achieve improvements in relation to Quality Principles as identified through ongoing dialogue with those with lived experience and continue to build a recovery community.	a, b, c, d, e		<input checked="" type="checkbox"/>	Senior Social Worker Addictions Services	Dec 2020	SLWG from ADP progressing.
ADP/TSG/34 We will ensure community recovery plans are created in a patient centred way, these will be subjected to a casefile audit process to ensure Quality Principles are met.				ADP Strategy Officer	Annually	Engage with monitoring officers from HSCP, Quality Assurance Team.
4. Advocacy						
ADP/TSG/41 We will promote increased availability and use of advocacy and monitor usage.				Senior Social Worker, Addictions Services	Quarterly	Monitor usage of local advocacy service. Consider any necessary improvements and provide report.
5. Recovery						
ADP/TSG/51 Map and review local recovery opportunities across West Dunbartonshire.				ADP Strategy Officer	Dec 2020	SLWG to be created to map existing services and identify gaps.

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6. DAISy						
ADP/TSG/61 Prepare for the introduction of the new Drug and Alcohol Information System (DAISy).			<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	Dec 2020	SLWG in progress. Awaiting implementation date from Scottish Government.
7. Involving people with lived experience						
ADP/TSG/71 Complete annual client/service user survey.	a		<input checked="" type="checkbox"/>	ADP Strategy Officer	Annually	SLWG from ADP progressing.
ADP/TSG/72 Develop an ADP approach to involving people with lived experience in line with the ethos of RRR and the WD HSCP Participation and Engagement Strategy (building on the community engagement work carried out Nov 2019-Feb 2020).				Senior Social Worker, Addictions Services	Dec 2020	Initial conversations with public involvement officer to take place.
8. Joint Protocols						
ADP/TSG/81 Review Mental Health and Addictions Joint Protocol in the light of RRR.	f		<input checked="" type="checkbox"/>	Mental Health Nurse Team Lead, WDHSCP	Dec 2020	Restart meetings including third sector.
ADP/TSG/82 Review of Housing and Homelessness and Addictions Protocol in light of RRR.	f		<input checked="" type="checkbox"/>	Alternatives	March 2021	SLWG in progress.

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ADP/TSG/83 Enhance reciprocal working arrangements between substance use services and employability support organisations.	f		<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	March 2021	A working group to be set to explore issues including Employability, Work Connect and how people move forward in to meaningful activity.
9. Whole Family Approach						
ADP/TSG/91 Where appropriate, ADP partners implement Tier 1 and Tier 2 Carer's Assessments/Young Carer Statement.	a, b, c, d?	b,c,d	<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	March 2021	Produce report on the number of carers assessments completed.
ADP/TSG/92 Ensure GIRFEC principles are embedding into services, ensuring that all adults having regular contact with children are assessed through implementation of Parenting Assessment across statutory services.	b, c, d?	b,c,d	<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	March 2021	Parenting assessment is lead by A Ritchie, assessment is awaiting sign off by SMT HSCP. Third sector have adapted assessment to reflect GIRFEC principles.
ADP/TSG/93 Work required to take forward joint work with children's services to ensure child protection legislation is met.	f	a,b,c,d		Integrated Operations Manager, Addiction Services	March 2021	Capture number of case conferences that Addiction Services staff attend in line with Child Protection guidance.

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ADP/TSG/94 We will develop and explore approaches to increased family inclusive practice.	a, b?	a,b,c,d	<input checked="" type="checkbox"/>	Integrated Operations Manager, Addiction Services	Dec 2020	Meeting with Carers Centre manager will take place to consider.
ADP/TSG/95 We will carry out a training needs analysis with ADP partners.				ADP Strategy Officer	Dec 2021	Analysis required.

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Rights Respect and Recovery Outcomes
<p>Developing Recovery Oriented Systems of Care</p> <p>RRR Outcome: People access and benefit from effective, integrated person-centred support to achieve their recovery</p>
<p>Outcome a: Grow and expand Scotland's recovery communities into wider community settings (<i>Quality Principles</i>)</p> <p>Outcome b: Improve access to and quality of treatment services, including harm reduction and low threshold services, other support services and community supports (<i>Quality Principles</i>)</p> <p>Outcome c: Increase availability and use of advocacy by those who require it at every stage of their recovery (<i>Quality Principles</i>)</p> <p>Outcome d: Increase in person-centred approaches across treatment and recovery services and the range of health and social care services which work with people with alcohol and drug problems. (<i>Quality Principles</i>)</p> <p>Outcome e: Increase the number of people leaving services with outcomes achieved, increased recovery capital and connected to aftercare and community of choice</p> <p>Outcome f: Reduce the often coexisting complex issues related to harmful alcohol and other drug use (e.g. housing, mental health issues, family issues etc.) (<i>Joint Protocols</i>)</p>
<p>Getting it Right for Children, Young People and Families</p> <p>RRR Outcome: Children and families affected by alcohol and drug use will be safe, healthy included and supported</p>
<p>Outcome a: More children, families and young people are involved by services in decisions made about their care and about service design and delivery</p> <p>Outcome b: More children, families and young people's services are high quality and evidence based</p> <p>Outcome c: Improved availability of support to family members who need it</p> <p>Outcome d: More children, families and young people receive integrated inclusive effective services</p>

Ministerial Priorities 2020-21

A recovery oriented approach which reduces harms and prevents alcohol and drug deaths

- Update and implement plans to reduce deaths from alcohol and other drugs, making use of best practice outlined in Staying Alive in Scotland, Dying for a Drunk and the forthcoming Alcohol Deaths Review Guidance from Alcohol Focus Scotland, in collaboration with local partners
- Implementation of the Drug Death Task Forces six evidence based strategies to reduce drug-related deaths
- Continue to improve access to naloxone in the community and on release from custodial and hospital settings
- Establish protocols between mental health and alcohol and drug services to support access and outcomes for people who experience mental health and alcohol and drug problems
- Services are delivered in line with the Quality Principles: Standard Expectations of Care and Support in Drug and Alcohol Services, including clear plans to respond to the individualised recommendations within the Care Inspectorate Reports, which examined the local implementation of these Principles (<https://www.gov.scot/publications/quality-principles-standard-expectations-care-support-drug-alcohol-services/>)
- Ensure mechanisms are in place for people with lived and living experience of addiction/recovery and of participating in services to be involved in delivering, planning and developing services
- Continued delivery against the Local Delivery Plan Standards Waiting Times Standard
- Implementation of DAISy before the end of 2020 in line with national DAISy implementation plans

A whole family approach on alcohol and drugs

- Improve understanding of the experience of family members whose loved one is in treatment/uses alcohol and/ or drugs problematically in preparation for national work on defining the principles of family inclusive practice
- Map existing investment in and scope of family support services used by people with alcohol and drug problems in preparation for the development of a whole family approach

Education, prevention and early intervention on alcohol and drugs

- Develop plans to address stigma surrounding alcohol and drugs, including: Ensure the appropriate use of language to address stigma; Identify and improve capacity for advocacy; Ensure those in leadership roles and integral to the ADP strategy engage within people with lived living experience of using services