
Our vision: Improving lives with the people of West Dunbartonshire

Our Strategic Priorities:
- Early Intervention
- Access
- Resilience
- Assets
- Inequalities
The proportion of children and young people receiving treatment within 18 weeks has seen a drop from 64% in June 2019 to 58% in September 2019 and the average waiting time has increased from 13 to 14 weeks. Although this is within the 18 week target timescale, the longest wait has risen from 43 weeks at June to 53 weeks in September. The prioritisation of the increasing number of urgent referrals has resulted in some children and young people with less urgent needs experiencing longer waits.

Child and Adolescent Mental Health Services across Greater Glasgow and Clyde, and indeed Scotland, have experienced a growth in demand. Referrals in West Dunbartonshire were 29% higher in July to September 2019 than in the same period in 2018.

94.4% of children had an MMR at 24 months
98.2% of children had an MMR at 5 years
465 of the 503 looked after children (92.4%) are being looked after in the community. 12 of the 15 looked after children (80%) who were from Black Minority Ethnic (BME) communities were looked after in the community. As part of our local Equalities Indicators we continue to monitor that the number of Black Minority Ethnic (BME) children who are looked after are being looked after within the community in a similar proportion. As the number of BME looked after children within West Dunbartonshire is very low, small changes may mean percentages fluctuate more significantly. Our data continues to show similar trends for BME children as the total looked after children population.

50% of 16 and 17 year olds entered a positive destination at point of leaving care

50% at June 2019

Target 75%

61 referrals to the Scottish Children's Reporter on Care and Welfare Grounds

66 referrals April - June 2019
The Ministerial Steering Group (MSG) for Health and Community Care is closely monitoring the progress of HSCPs across Scotland in delivering reductions in: delays in hospital discharge; unnecessary hospital admissions; attendances at accident and emergency (A&E); and shifting the balance of care from hospital to community settings. In light of the integration of health and social care services significant improvements in ways of working and efficiencies are expected.

Due to data completeness issues at Health Board level, the HSCP was unable to report all of the Quarter 1 figures in the last performance report. We are pleased to be able to now present this data below along with the latest available data.

### Quarter 1: April to June 2019

<table>
<thead>
<tr>
<th></th>
<th>Number of emergency admissions - 18+</th>
<th>Number of emergency admissions - 65+</th>
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<tbody>
<tr>
<td></td>
<td>2,405 Qrt 1 2018/19</td>
<td>2,414 Qrt 1 2019/20</td>
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<td></td>
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<td>2,157 Qrt 1 2019/20 MSG Target</td>
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<td>1,192 Qtr 1 2018/19</td>
<td>1,180 Qtr 1 2019/20 MSG Target</td>
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<td>17,995 Qrt 1 2018/19</td>
<td>18,737 Qrt 1 2019/20</td>
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<td>15,851 Qrt 1 2019/20 MSG Target</td>
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<td>11,877 Qrt 1 2019/20 MSG Target</td>
<td>12,980 Qrt 1 2019/20 MSG Target</td>
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<td></td>
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<td>11,097 Qrt 1 2019/20 MSG Target</td>
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### July 2019

<table>
<thead>
<tr>
<th></th>
<th>Number of emergency admissions - 18+</th>
<th>Number of emergency admissions - 65+</th>
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<tr>
<td></td>
<td>793 July 2018</td>
<td>873 July 2019</td>
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<tr>
<td></td>
<td></td>
<td>719 July 2019 MSG Target</td>
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<tr>
<td></td>
<td>369 July 2018</td>
<td>415 July 2019 MSG Target</td>
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<tr>
<td></td>
<td>326 July 2019 MSG Target</td>
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<td></td>
<td>5,659 July 2018</td>
<td>6,042 July 2019</td>
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<td></td>
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<td>5,284 July 2019 MSG Target</td>
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<tr>
<td></td>
<td>3,892 July 2018</td>
<td>4,086 July 2019</td>
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<tr>
<td></td>
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<td>3,692 July 2019 MSG Target</td>
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</tbody>
</table>
Delayed Discharges of 3 days or more at September 2019 census point (non-complex)

- 1,320 bed days lost to delayed discharge July to September 2019
- 376 less than April to June 2019
- 148 bed days lost to complex delays July to September 2019
- 53 less than April to June 2019

Bed days lost to delayed discharge 65+

- 1,015 bed days lost to delayed discharge 65+ July to September 2019
- 386 less than April to June 2019
- 56 bed days lost to complex delays 65+ July to September 2019
- 4 less than April to June 2019

A&E Attendances

- 6,743 attendances July to September 2019
- 257 more than in April to June 2019

11 Delayed Discharges of 3 days or more at September 2019 census point

- 23 at June 2019 census point
1,368 people have an Anticipatory Care Plan in place

10,708 hours of home care per week - 287 less than June 2019

1,439 people receiving home care - 8 less than June 2019

97.1% receiving personal care - 0.2% less than June 2019
Target 95%

74% of people aged 65 and over with 2 or more emergency admissions in the last year have had an assessment of their needs
Target 75%

2,111 people have a Community Alarm/Telecare

36.9% receiving 20 or more visits per week - same as June 2019
Target 35%

98.5% of carers asked as part of their Adult Carers Support Plan felt able to continue in their caring role
Target 90%
257 people supported with their medication

70% of people supported to die at home or in a homely setting
74% Apr-Jun 2019 (Amended January 2020)

38% of patients seen within 4 weeks for musculoskeletal physiotherapy (MSK) assessment and treatments
1,618 referrals

Target 90%

Musculoskeletal Physiotherapy
Fit for the future, fit for life

79% compliance with Formulary Preferred List

Target 78%

£163.13 prescribing cost per weighted patient
Supporting Safe, Strong and Involved Communities

% people waiting no longer than 3 weeks from referral to appropriate drug or alcohol treatment that supports their recovery

248 referrals
240 people (96.8%) started treatment within 3 weeks

% of people who began Psychological Therapies treatment within 18 weeks of referral

105 patients began treatment July to September 2019
78 patients seen within 18 weeks
45 children on the Child Protection Register
59 Child Protection referrals
27 of 30 case conferences within 21 days (90%)

- All children on the Child Protection Register have a current risk assessment and care plan
- All Adult Support and Protection clients have a current risk assessment and care plan

47 referrals to the Scottish Children’s Reporter on offence grounds
156 of 172 (91%) reports submitted on time.

67 of 91 (74%) inductions attended on time.

54 of 77 (70%) unpaid work requirements commenced on time.
Our Organisation

Full Time Equivalent Staff Absence

![Chart showing staff absence for different quarters with categories for NHS staff, Council staff, and HSCP staff.]

Health and Social Care Net Expenditure £000s - Year to Date

![Chart comparing budgeted and actual expenditure for health and social care.]

£263,000 overspend at September 2019

31% of complaints responded to within 20 working days

13 complaints received

5 NHS policy

8 SW policy

11
Blairvadach, one of the HSCP's three children's houses, was recently given an outstanding report by the Care Inspectorate and was graded Excellent (6) for how well the care and support it offers is planned. Leadership, the staff team and how well the service supports people's wellbeing were all graded as Very Good (5).

During the inspection the Inspectorate was able to speak to all of the young people living at Blairvadach and noted that they were 'incredibly impressed with the level of assessment and care planning being undertaken at Blairvadach' and the ownership young people took over their own care plans. All of the young people have their own care plan which they were happy to discuss.

Inspectors cited the Champion’s Board, which gives young people in care a voice and a say in key decisions that affect their lives, as a major strength in the house and of the HSCP. The Inspectorate also said that ‘the connection between staff decisions and young people's wishes was heartening to observe'.

Staff’s commitment to supporting young people’s relationships with their family and communities, as well as ensuring that their lives were continuing to move forward were highlighted and the Inspectorate noted the positive culture of school attendance as well as the staff’s ability to offer a variety of activities for young people when not in attendance.

Councillor Marie McNair, Chair of WDHSCP Audit Committee, said: "This is an excellent inspection report for the management and staff at Blairvadach. It is very clear the young people are receiving outstanding care and support. This report is testament to the hard work and commitment of our dedicated and committed staff who care passionately about our children and young people. I would like to congratulate everyone at Blairvadach for this contribution to this positive inspection."

Allan Macleod, Vice Chair of WDHSCP Audit Committee, said: "This report recognises the dedication of staff who work together to ensure the young people are heard and are receiving an outstanding quality of care. I am pleased to see the young people being nurtured, and encouraged to lead active and fulfilling lives with the support and guidance of our staff. I would like to thank everyone at Blairvadach for their part in achieving this great report."