

Public Performance Report

July-September 2019

Our vision: Improving lives with the people of West Dunbartonshire

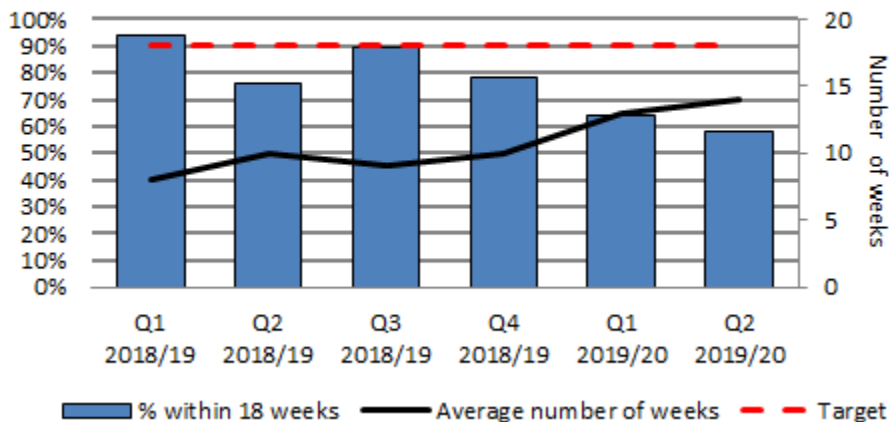
Welcome to West Dunbartonshire Health and Social Care Partnership's second Public Performance Report for 2019/20.

Our Strategic Priorities:

- Early Intervention
- Access
- Resilience
- Assets
- Inequalities

Supporting Children and Families

Child and Adolescent Mental Health Service (CAMHS) Referral to Treatment

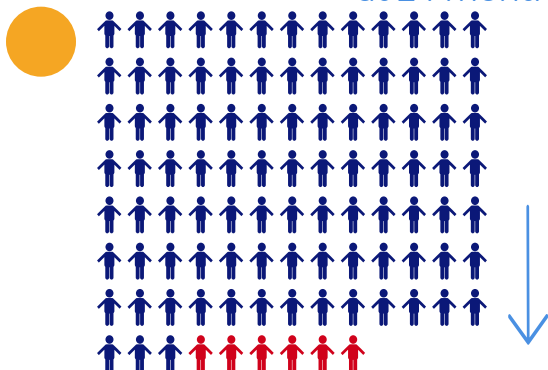


- 116 referrals
- 58% started treatment within 18 weeks
- Average wait 14 weeks

The proportion of children and young people receiving treatment within 18 weeks has seen a drop from 64% in June 2019 to 58% in September 2019 and the average waiting time has increased from 13 to 14 weeks. Although this is within the 18 week target timescale, the longest wait has risen from 43 weeks at June to 53 weeks in September. The prioritisation of the increasing number of urgent referrals has resulted in some children and young people with less urgent needs experiencing longer waits.

Child and Adolescent Mental Health Services across Greater Glasgow and Clyde, and indeed Scotland, have experienced a growth in demand. Referrals in West Dunbartonshire were 29% higher in July to September 2019 than in the same period in 2018.

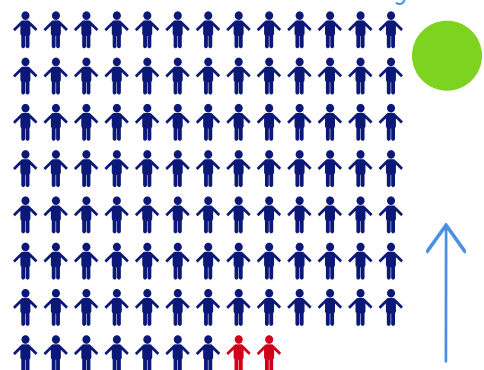
94.4% of children had an MMR at 24 months



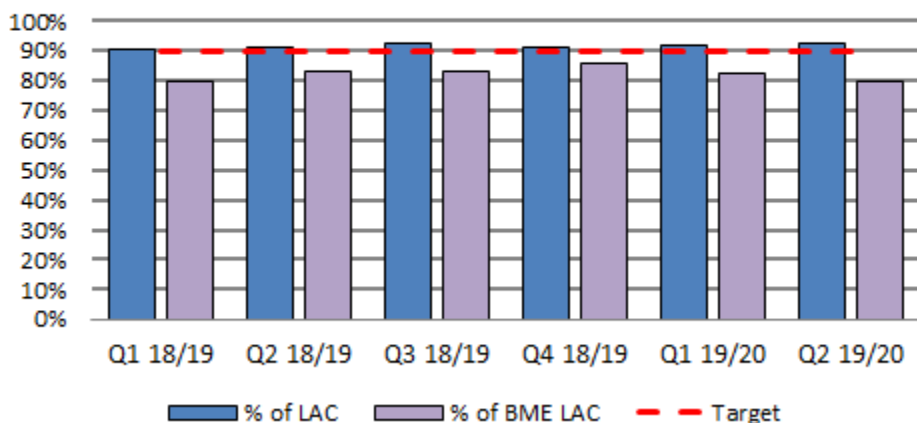
Target 95%

928 MMR immunisations
April - September 2019

98.2% of children had an MMR at 5 years

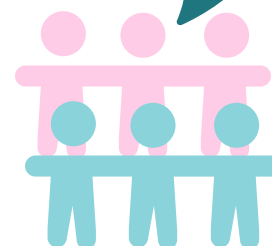


Percentage of looked after children looked after in the community



503 looked after children

A decrease of 10 on June 2019 figure: 513



465 of the 503 looked after children (92.4%) are being looked after in the community. 12 of the 15 looked after children (80%) who were from Black Minority Ethnic (BME) communities were looked after in the community. As part of our local Equalities Indicators we continue to monitor that the number of Black Minority Ethnic (BME) children who are looked after are being looked after within the community in a similar proportion. As the number of BME looked after children within West Dunbartonshire is very low, small changes may mean percentages fluctuate more significantly. Our data continues to show similar trends for BME children as the total looked after children population.

50% of 16 and 17 year olds entered a positive destination at point of leaving care

50% at June 2019

Target 75%

61 referrals to the Scottish Children's Reporter on Care and Welfare Grounds

66 referrals April - June 2019

Supporting Older People

The Ministerial Steering Group (MSG) for Health and Community Care is closely monitoring the progress of HSCPs across Scotland in delivering reductions in: delays in hospital discharge; unnecessary hospital admissions; attendances at accident and emergency (A&E); and shifting the balance of care from hospital to community settings. In light of the integration of health and social care services significant improvements in ways of working and efficiencies are expected.

Due to data completeness issues at Health Board level, the HSCP was unable to report all of the Quarter 1 figures in the last performance report. We are pleased to be able to now present this data below along with the latest available data.

Quarter 1: April to June 2019

Number of emergency admissions - 18+

2,405	↑	2,414	↑	2,157
Qrt 1		Qrt 1		Qrt1
2018/19		2019/20		2019/20 MSG
				Target

Number of emergency admissions - 65+

1,192	↓	1,180	↑	979
Qtr 1		Qtr 1		Qrt 1
2018/19		2019/20		2019/20
				Target

Number of unplanned acute bed - 18+

17,995	↑	18,737	↑	15,851
Qrt 1		Qrt 1		Qrt1
2018/19		2019/20		2019/20 MSG
				Target

Number of unplanned acute bed days - 65+

11,877	↑	12,980	↑	11,097
Qrt 1		Qrt 1		Qrt 1
2019/20		2019/20		2019/20
				Target

July 2019

Number of emergency admissions - 18+

793	↑	873	↑	719
July		July		July 2019
2018		2019		MSG Target

Number of emergency admissions - 65+

369	↑	415	↑	326
July		July		July 2019
2018		2019		Target

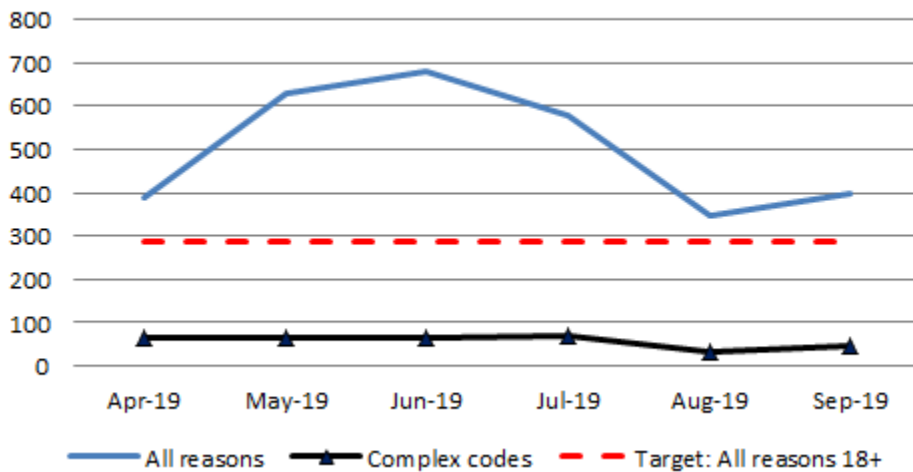
Number of unplanned acute bed days - 18+

5,659	↑	6,042	↑	5,284
July		July		July 2019
2018		2019		MSG Target

Number of unplanned acute bed days - 65+

3,892	↑	4,086	↑	3,692
July		July		July 2019
2018		2019		Target

Bed days lost to delayed discharge 18+



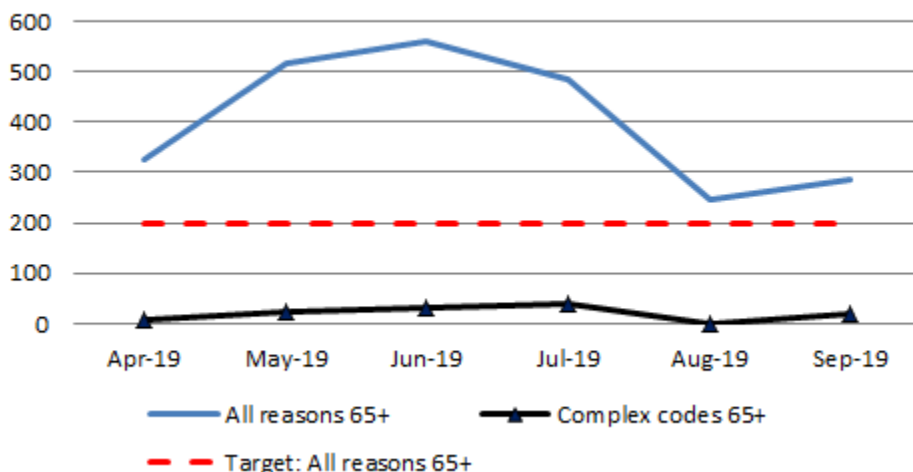
1,320 bed days lost to delayed discharge July to September 2019

376 less than April to June 2019

148 bed days lost to complex delays July to September 2019

53 less than April to June 2019

Bed days lost to delayed discharge 65+



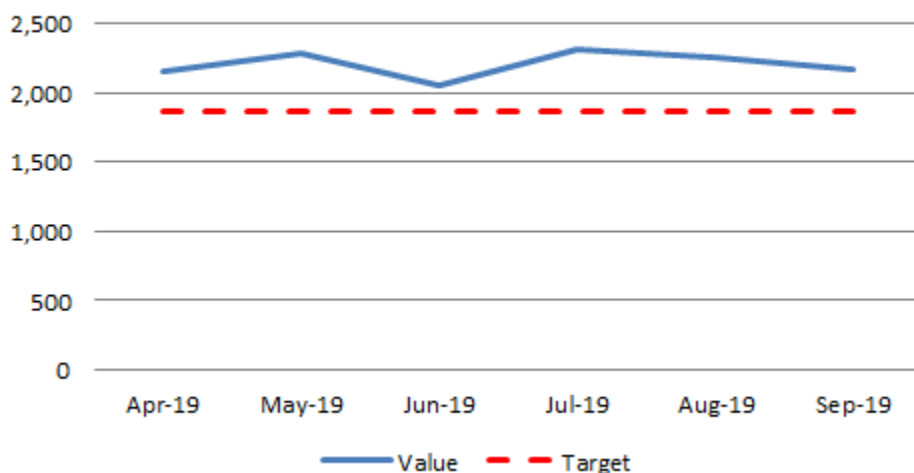
1,015 bed days lost to delayed discharge 65+ July to September 2019

386 less than April to June 2019

56 bed days lost to complex delays 65+ July to September 2019

4 less than April to June 2019

A&E Attendances



11 Delayed Discharges of 3 days or more at September 2019 census point (non-complex)

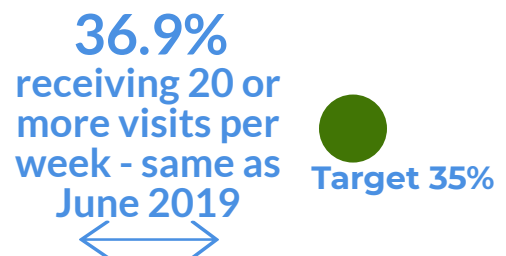
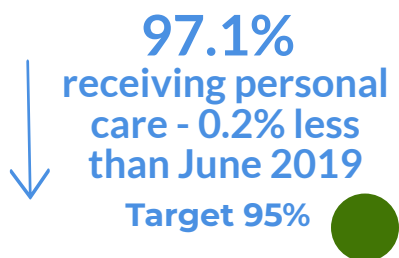
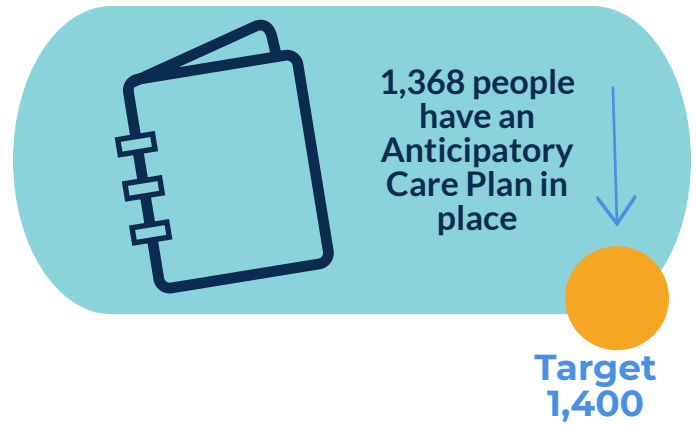
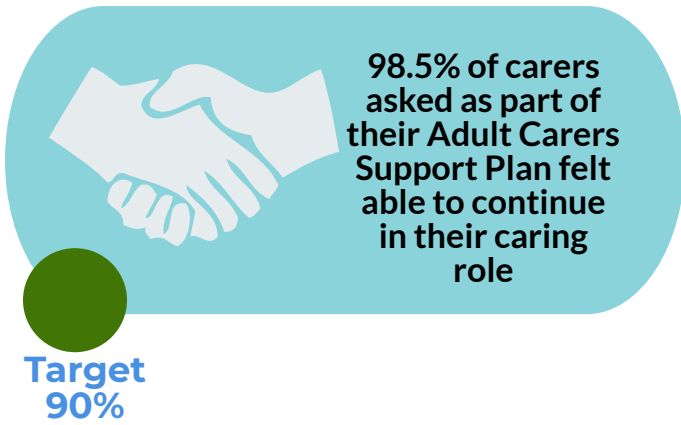
23 at June 2019 census point



6,743 attendances July to September 2019

257 more than in April to June 2019

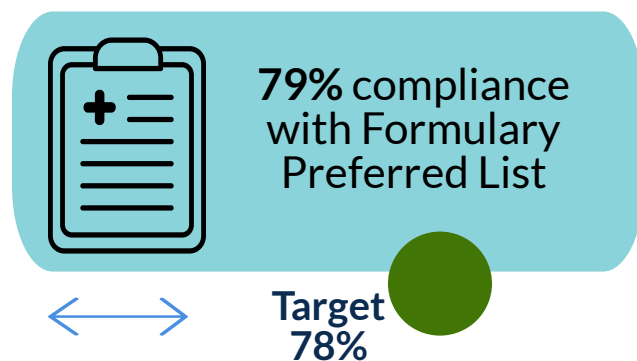
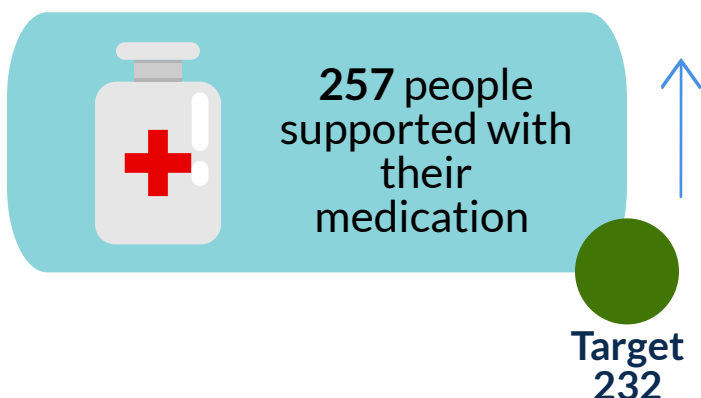
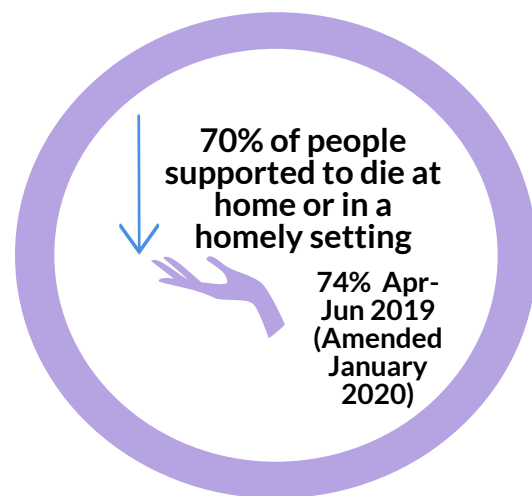
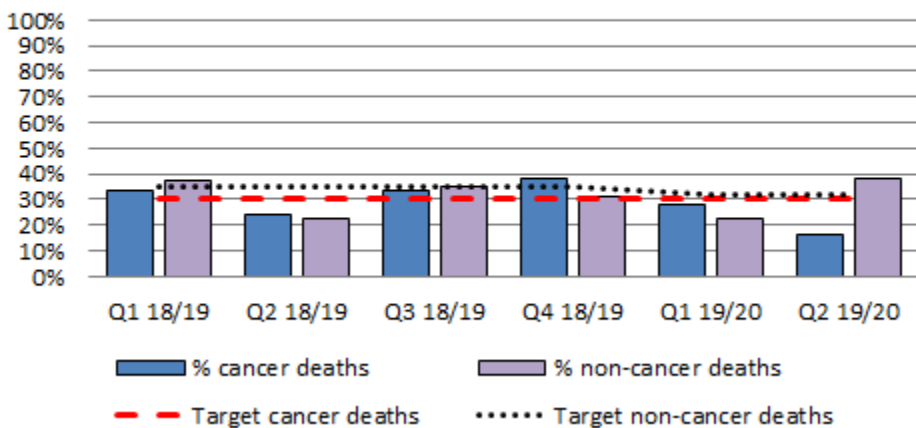




74% of people aged 65 and over with 2 or more emergency admissions in the last year have had an assessment of their needs

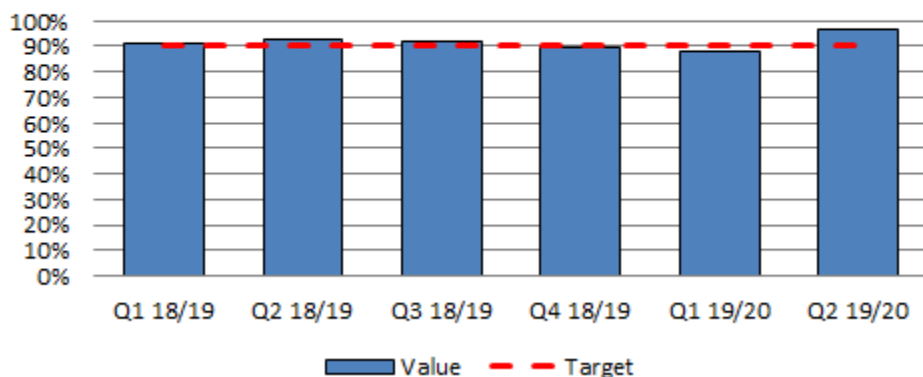
Target 75%

Percentage of people on the Palliative Care Register dying in hospital



Supporting Safe, Strong and Involved Communities

% people waiting no longer than 3 weeks from referral to appropriate drug or alcohol treatment that supports their recovery

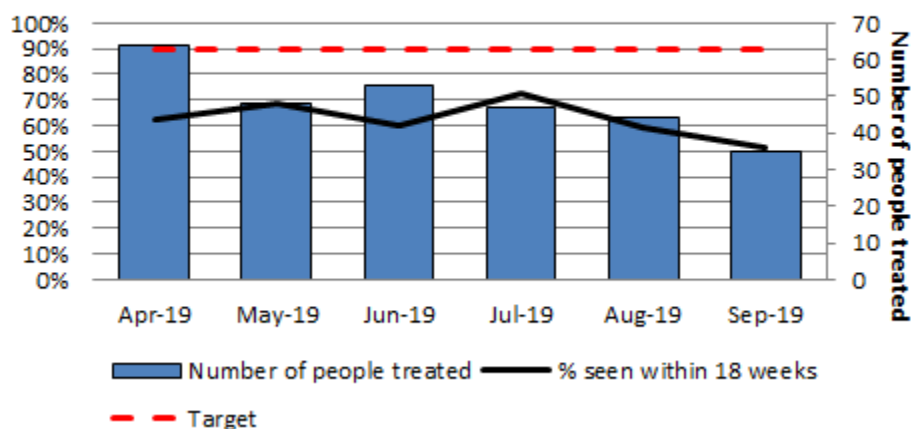


248 referrals

240 people
(96.8%) started
treatment within 3
weeks

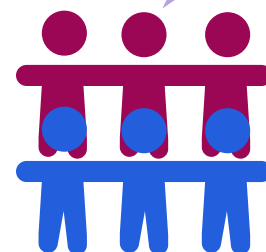


% of people who began Psychological Therapies treatment within 18 weeks of referral

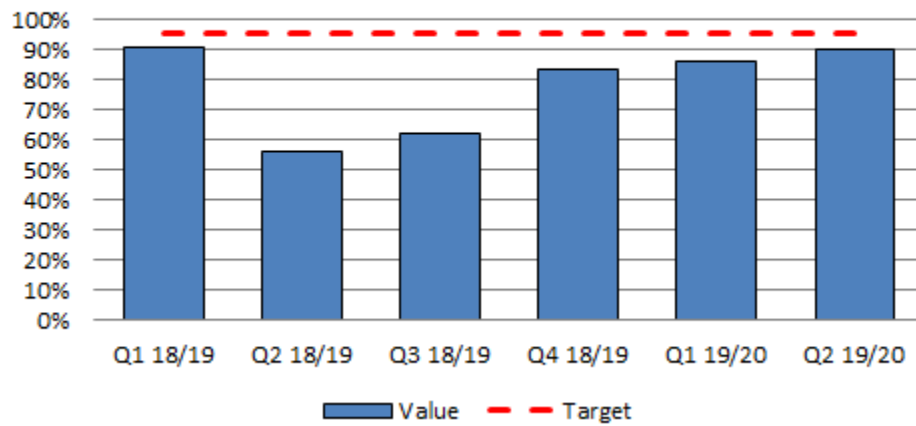


105 patients began
treatment July to
September 2019

78 patients seen within
18 weeks



% of Child Protection Case Conferences within 21 days



- 45 children on the Child Protection Register
- 59 Child Protection referrals
- 27 of 30 case conferences within 21 days (90%)



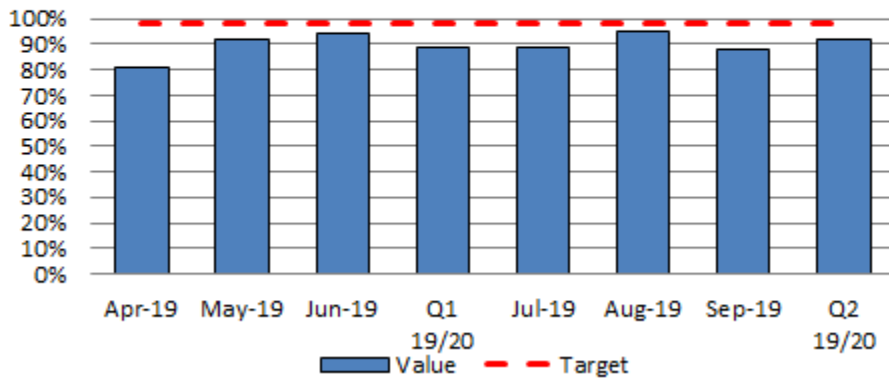
All children on the Child Protection Register have a current risk assessment and care plan

All Adult Support and Protection clients have a current risk assessment and care plan



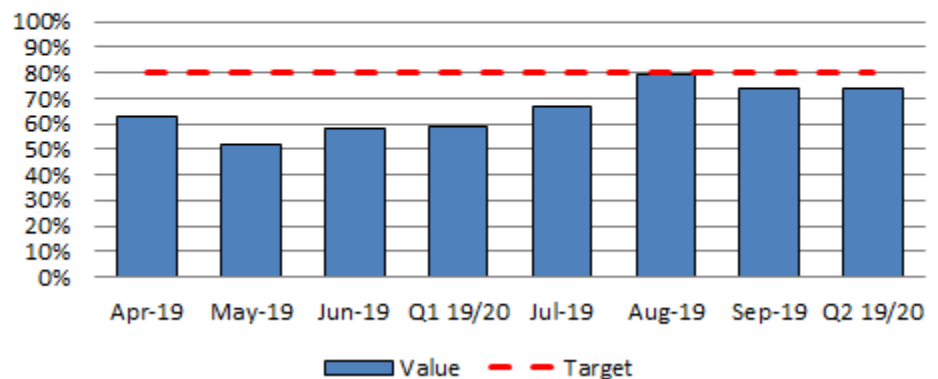
47 referrals to the Scottish Children's Reporter on offence grounds

% of Criminal Justice Social Work Reports submitted to court by noon on the day prior to calling



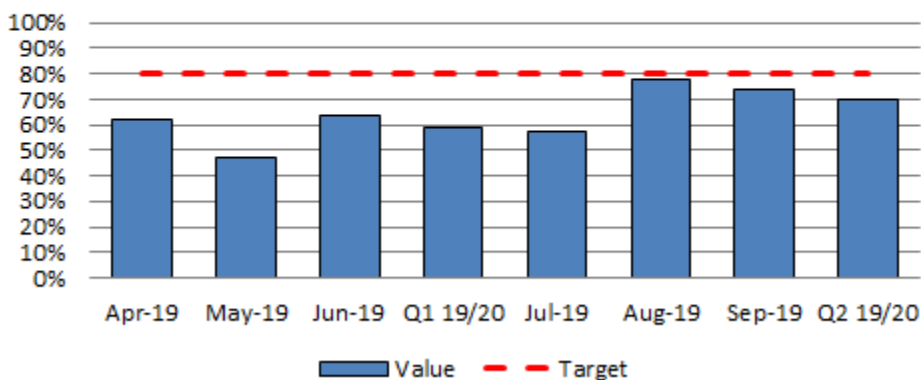
156 of 172 (91%) reports submitted on time

% of Community Payback Orders attending an induction session within 5 working days of sentence



67 of 91 (74%) inductions attended on time

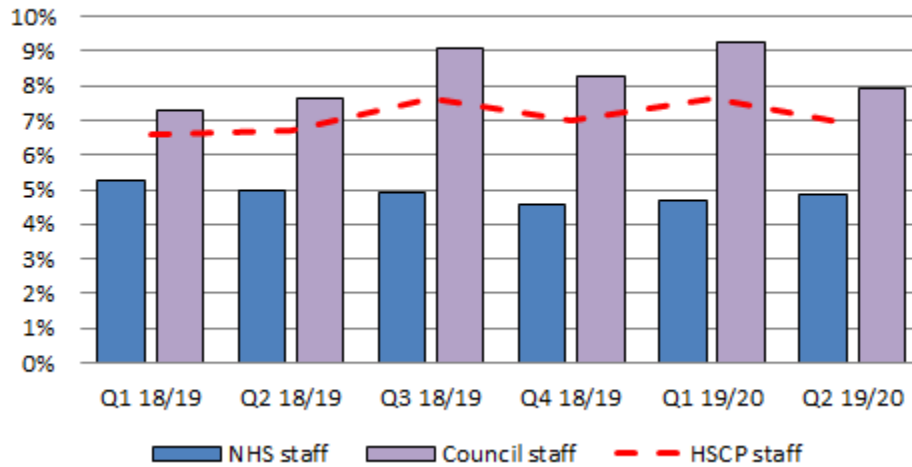
% of Unpaid work and other activity requirements commenced within 7 working days of sentence



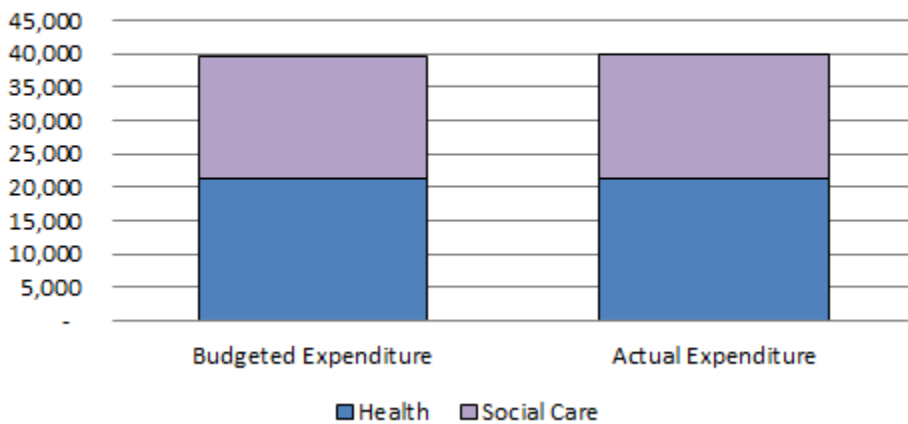
54 of 77 (70%) unpaid work requirements commenced on time

Our Organisation

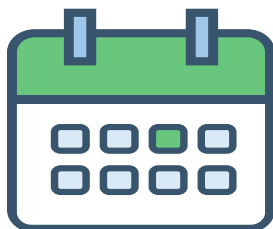
Full Time Equivalent Staff Absence



Health and Social Care Net Expenditure £000s - Year to Date



**£263,000
overspend at
September 2019**



**31% of complaints
responded to within 20
working days**



Care Inspectorate Reports

Blairvadach Children's House

Blairvadach, one of the HSCP's three children's houses, was recently given an outstanding report by the Care Inspectorate and was graded Excellent (6) for how well the care and support it offers is planned. Leadership, the staff team and how well the service supports people's wellbeing were all graded as Very Good (5).

During the inspection the Inspectorate was able to speak to all of the young people living at Blairvadach and noted that they were 'incredibly impressed with the level of assessment and care planning being undertaken at Blairvadach' and the ownership young people took over their own care plans. All of the young people have their own care plan which they were happy to discuss.

Inspectors cited the Champion's Board, which gives young people in care a voice and a say in key decisions that affect their lives, as a major strength in the house and of the HSCP. The Inspectorate also said that 'the connection between staff decisions and young people's wishes was heartening to observe'.

Staff's commitment to supporting young people's relationships with their family and communities, as well as ensuring that their lives were continuing to move forward were highlighted and the Inspectorate noted the positive culture of school attendance as well as the staff's ability to offer a variety of activities for young people when not in attendance.

Councillor Marie McNair, Chair of WDHSCP Audit Committee, said: "This is an excellent inspection report for the management and staff at Blairvadach. It is very clear the young people are receiving outstanding care and support. This report is testament to the hard work and commitment of our dedicated and committed staff who care passionately about our children and young people. I would like to congratulate everyone at Blairvadach for this contribution to this positive inspection."

Allan Macleod, Vice Chair of WDHSCP Audit Committee, said: "This report recognises the dedication of staff who work together to ensure the young people are heard and are receiving an outstanding quality of care. I am pleased to see the young people being nurtured, and encouraged to lead active and fulfilling lives with the support and guidance of our staff. I would like to thank everyone at Blairvadach for their part in achieving this great report."



For more information on our services and their performance please visit
<http://www.wdhscp.org.uk/about-us/public-reporting/>