Useful Contact Numbers

To discuss or report your concerns then please contact the appropriate service:

Duty Contact Details

- Clydebank Area - 01389 811760
- Dumbarton Area - 01389 776499
- wdadult@west-dunbarton.gov.uk
- Out of Hours - 0300 343 1505

If you are in immediate danger and require an emergency service please dial 999

If you would like to report a crime but do not require immediate attention then please contact 101

For a list of other useful numbers please visit: http://www.wdhscp.org.uk/public-protection/adult-support-and-protection/
What is an Adult Support and Protection Case Conference?

An Adult Support and Protection Case Conference is a meeting we arrange if there are concerns that you are not safe or that someone is causing you harm.

What Happens at a Case Conference?

The people that support you will be invited to attend the meeting and share information they may have about you being at risk of harm.

Your views will also be discussed and a decision will be made on whether you are at risk of harm or not.

If you are considered to be at risk of harm, then a plan will be agreed to protect you.

Your information...

It may be helpful for you to make some notes below:-

Name and Telephone number of allocated Social Worker / Council Officer:

...........................................................................................

Name and Telephone number of advocacy worker:

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Date/Time/Venue of Case Conference

...........................................................................................

If you need more information about the case conference, then speak to your Social Worker who will be able to give you more information.
What happens next?

You will be invited to attend a The Council Officer will let you know when this is to take place.

This meeting will discuss whether the protection plan has worked and has kept you safe from harm, and will look at further ways to safeguard you if you are still at risk.

Everyone who attended the first meeting will be asked to attend the review meeting.

A social worker will visit you before this meeting takes place to discuss your views and thoughts.

Should I attend the Case Conference?

As this meeting is about you, it would be good if you can attend. You have the right to know what is being said. You will be able to contribute to the discussions and let us know your views. If you would prefer, an advocacy worker can attend on your behalf.

What happens if I don't attend?

If you do not want to attend the meeting, tell the social worker who may record your wishes and views within a report and submit this to the chairperson to discuss at the meeting.

You may also request that an advocacy worker attend the meeting on your behalf. An advocacy worker is independent from the Council and the NHS and will state your views and wishes at the meeting to ensure your opinions are heard.
Who else might attend the meeting?

The case conference will be arranged by Social Work, however a number of other key people who support you will also be invited to attend. This may include the following people:

- Council Officer / Social Worker
- Doctor / Nurse
- Carer / Support Worker
- Family / Friends
- Advocacy Worker
- Police

Why must there be a Case Conference?

A case conference is important for a number of reasons:-

- To share information with others
- Discuss whether you are at risk of harm
- Find out what the harm might be
- Agree what needs to be done to protect you

Protection Plan

If it has been agreed that you are at risk of harm, then a protection plan will be put in place. This is a plan detailing how to keep you safe and is agreed by both yourself and everyone else at the meeting.

The protection plan will be included within the minute (record of what was agreed at the meeting) and you will receive a copy of this.