

# Public Performance Report

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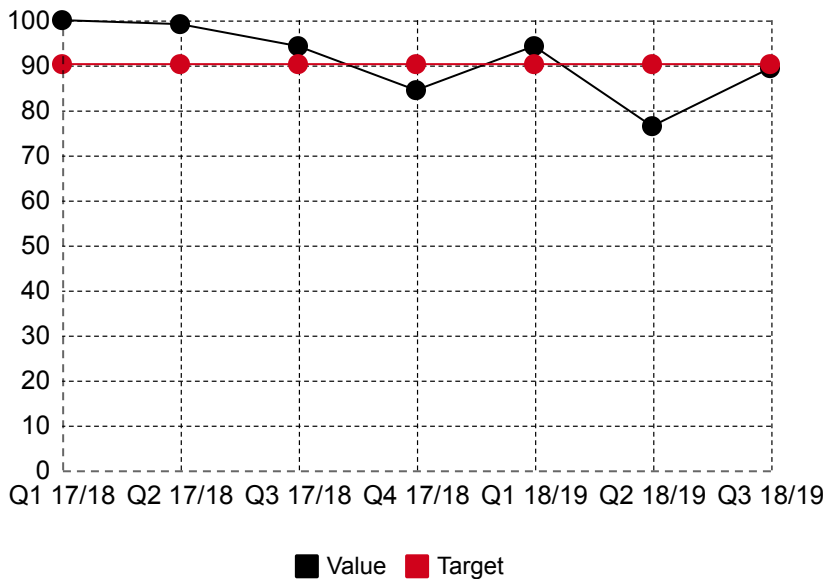
October - December 2018

**Our vision:  
Improving lives with the People  
of West Dunbartonshire**

**Welcome to West Dunbartonshire Health and Social Care Partnership's third Public Performance Report for 2018/19.**

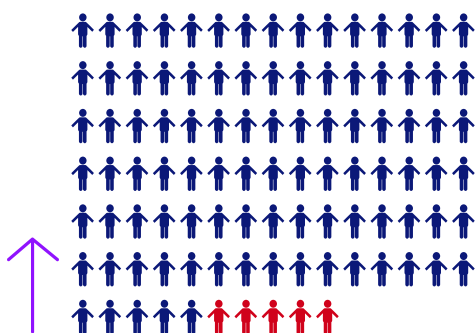
# Supporting Children and Families

## Child and Adolescent Mental Health Services within 18 weeks



- 89.1% started treatment within 18 weeks
- Longest wait 34 weeks
- Average wait 9 weeks
- 135 referrals

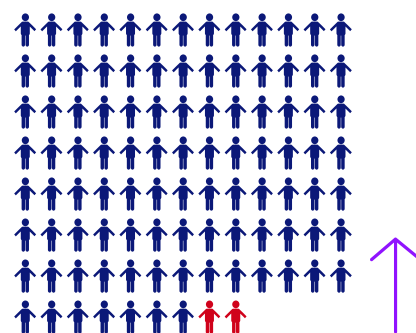
95.4% of children had an MMR at 24 months



Target 95%

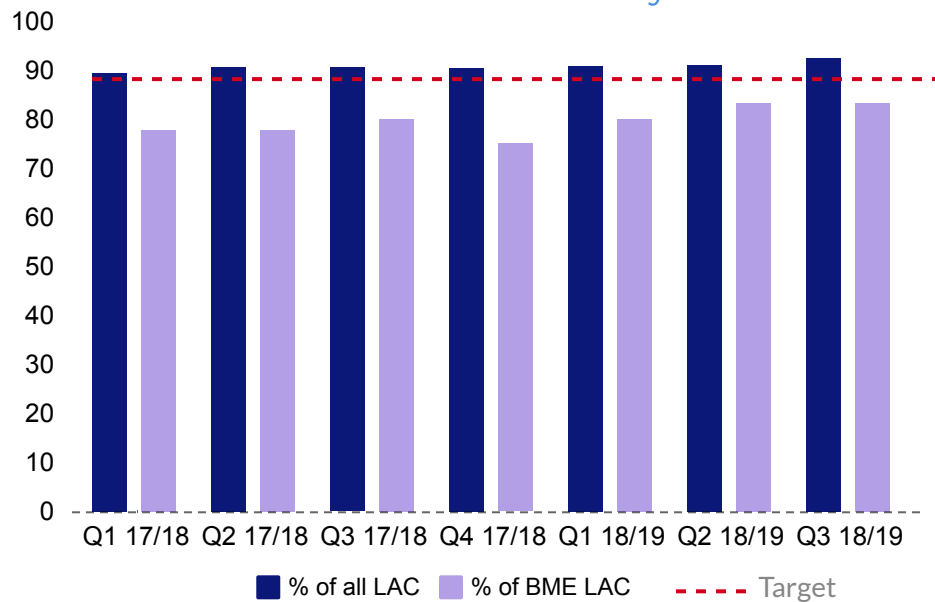


97.9% of children had an MMR at 5 years

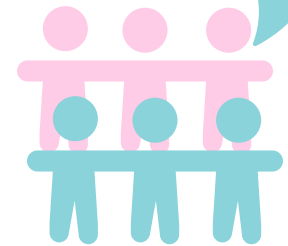


1,381 children had their first Measles Mumps and Rubella (MMR) vaccination between April and December 2018.

## Percentage of Looked After Children (LAC) who are looked after in the community

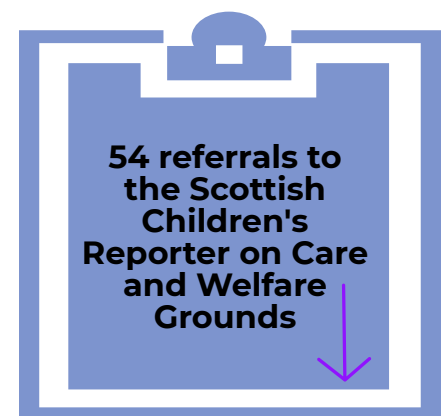
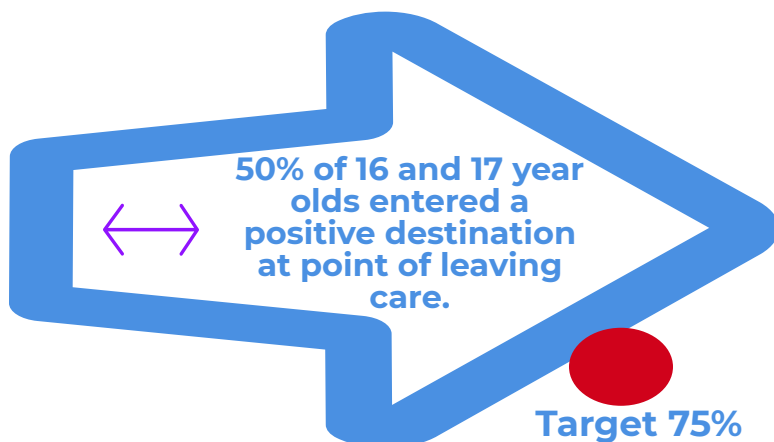


479 looked after children



443 of the 479 looked after children (92.5%) are being looked after in the community. 10 of the 12 looked after children (83.3%) who were from Black Minority Ethnic (BME) communities were looked after in the community.

As part of our local Equalities Indicators we continue to monitor that the number of Black Minority Ethnic (BME) children who are looked after are being looked after within the community in a similar proportion. As the number of BME looked after children within West Dunbartonshire is very low, small changes may mean percentages fluctuate more significantly. Our data continues to show similar trends for BME children as the total looked after children population.



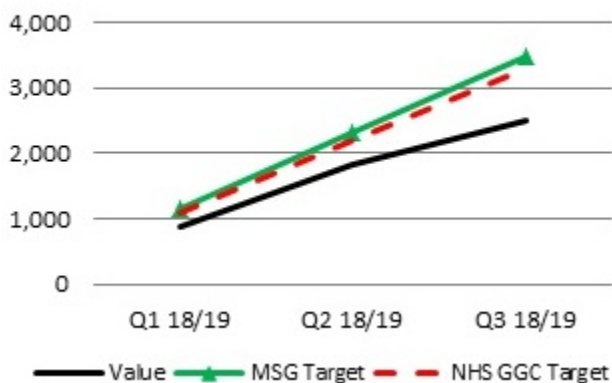
# Supporting Older People

The Ministerial Steering Group (MSG) for Health and Community Care is closely monitoring the progress of HSCPs across Scotland in relation to unscheduled care. Within the HSCP we are monitoring our performance against locally set MSG targets and against NHS Greater Glasgow and Clyde's target 10% reduction in unscheduled bed days, unnecessary hospital admissions and A&E attendances across the health board area.

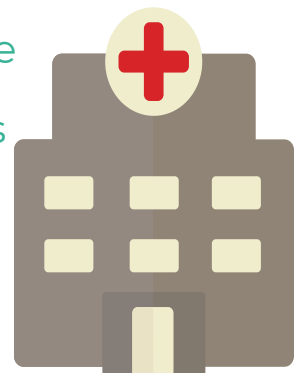
Between April and December 2018 we have seen significant progress in reducing the number of bed days lost to delayed discharges. With 2,513 bed days lost we exceeded both the MSG and NHS GGC targets and delivered an 11.7% decrease on the same period in 2017/18. Bed days lost due to delayed discharge for complex cases saw a significant 57% reduction on the same period.

Targets for emergency admissions and unscheduled bed days are proving more challenging. However while there has been a 1.5% increase in emergency admissions on April-December 2017 there has been a 6% decrease in unscheduled bed days.

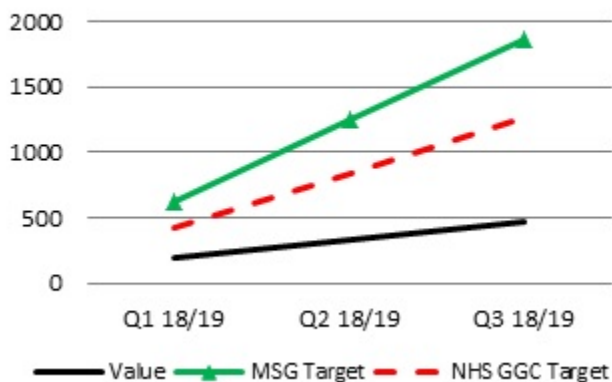
**Bed days lost to delayed discharge: All reasons**



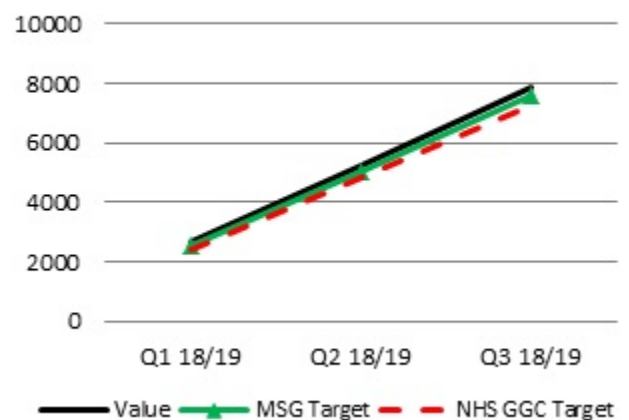
2 delayed discharges of more than 3 days at December census point (non-complex cases)



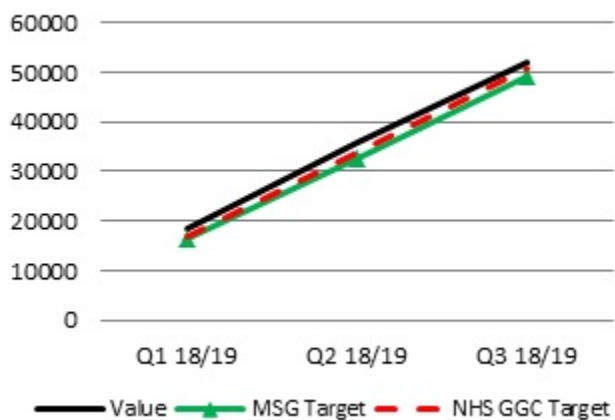
**Bed days lost to delayed discharge: Complex cases**



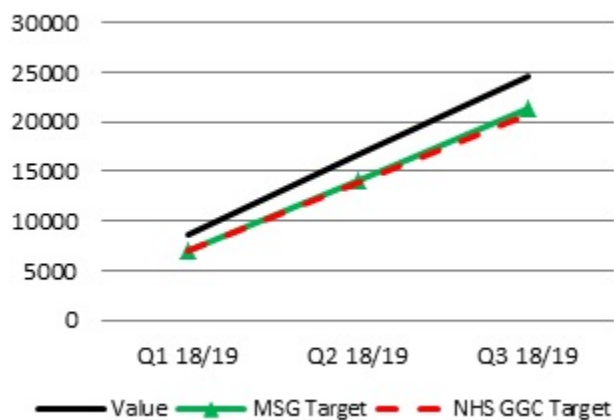
**Emergency admissions: All ages**



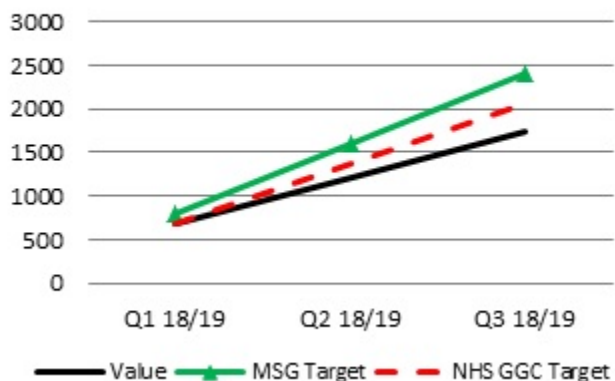
Unscheduled acute bed days: All ages



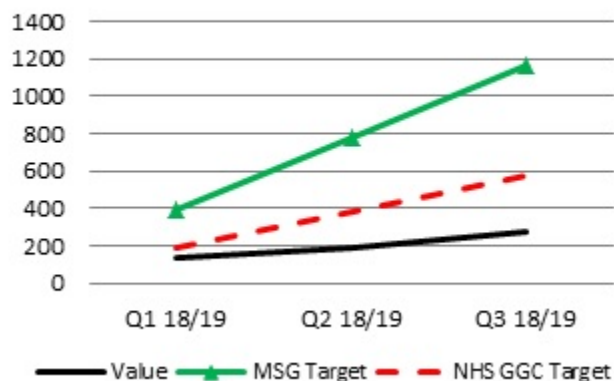
A&E attendances: All ages



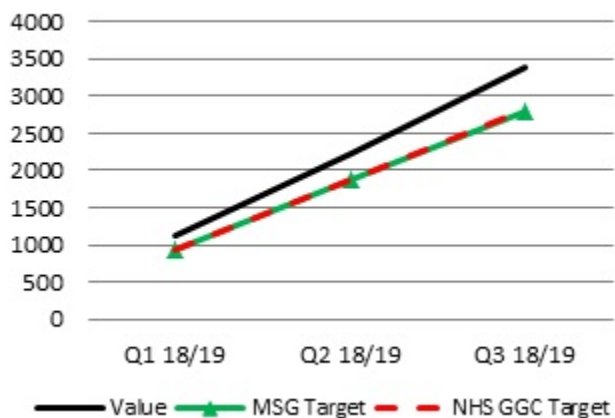
Acute bed days lost to delayed discharge  
65+



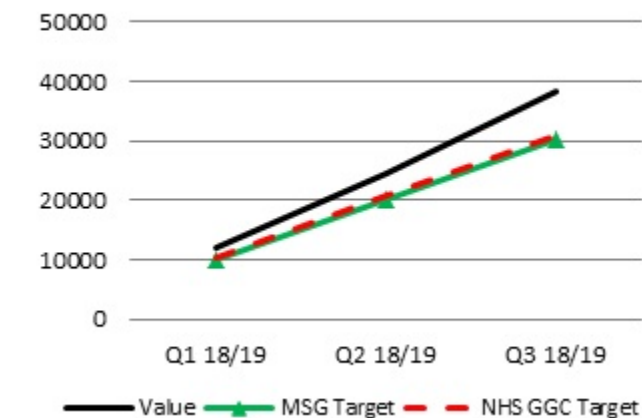
Acute bed days lost to delayed discharge  
- Adults with Incapacity 65+



Emergency admissions aged 65+



Unplanned acute bed days aged 65+





**95%** of carers asked as part of their Adult Carer Support Plan felt able to continue in their caring role

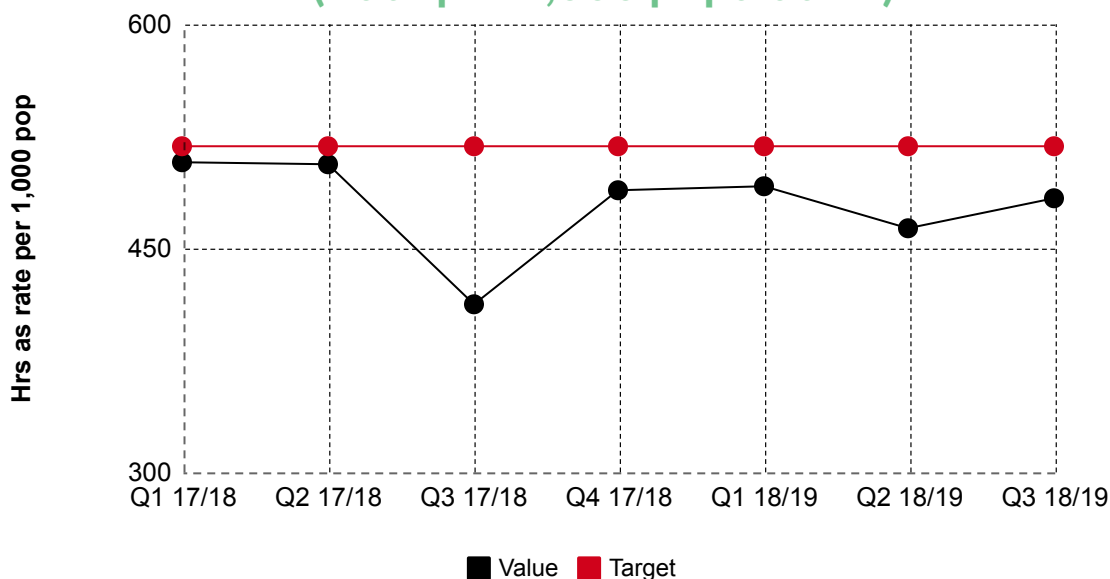
**Target 90%**



**1,513** people have an Anticipatory Care Plan in place

**Target 1,400**

### Number of homecare hours received 65+ (Rate per 1,000 population)



**2,225** people have a Community Alarm/Telecare (All ages)

**9,444** hours of home care per week (All ages)

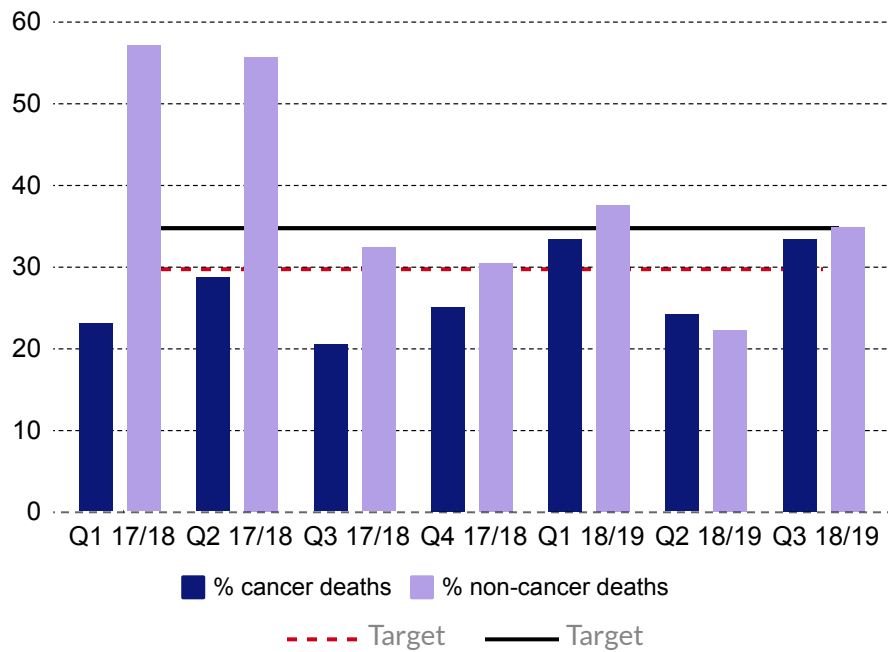


**31%** receiving 20 or more visits per week (65+)

**1,361** people receiving home care (All ages)

**95.8%** receiving personal care (65+)

## % of Patients Dying in Hospital (Palliative Care Register)



**64%** of people supported to die in a homely setting

**75%** of people aged 65+ admitted twice or more as an emergency have had an assessment

**1,514** referrals for musculoskeletal physiotherapy services (MSK)



**39%** of patients are seen within 4 weeks for MSK assessment and treatment

**Target 90%**

**257** people supported with their medication

**Target 225**

**79.3%** compliance with Formulary Preferred List

**Target 78%**

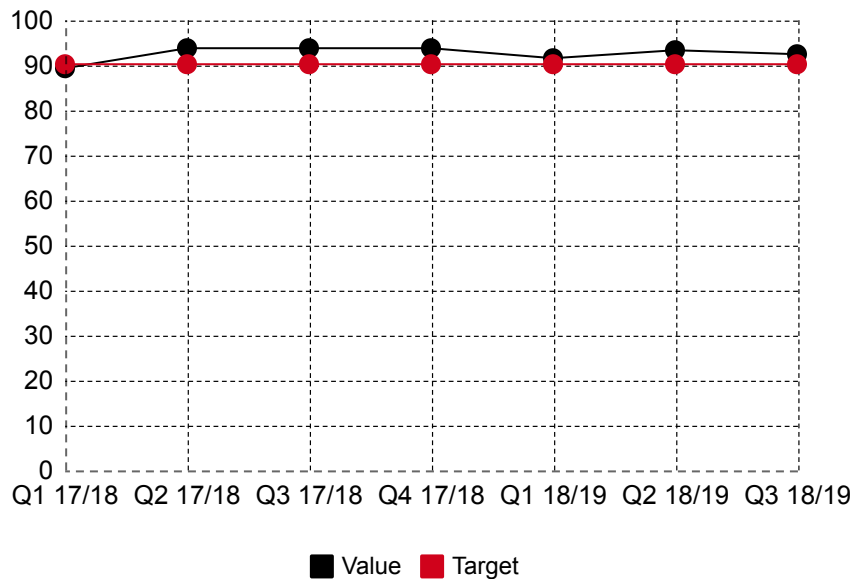
**£168.53** prescribing cost per weighted patient

**100** people received a reablement service  
**53%** achieved their agreed personal outcomes

**Target 60%**

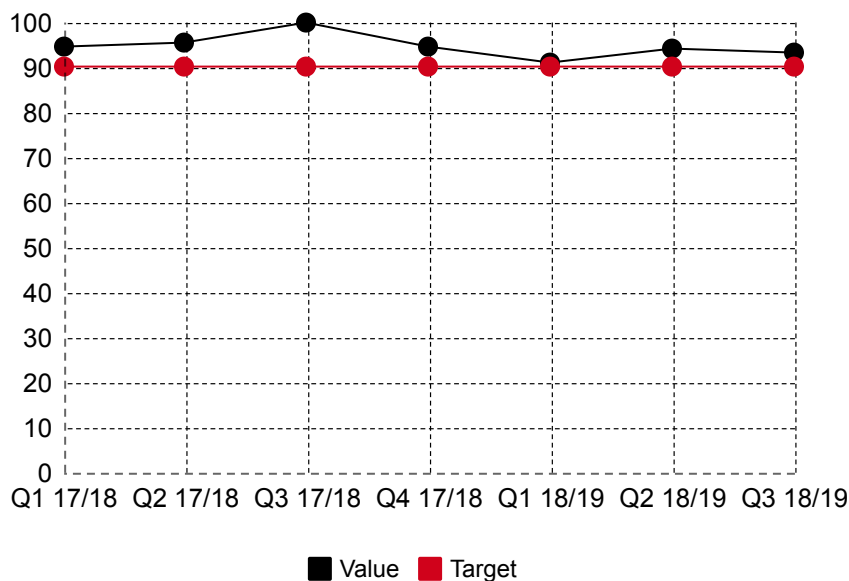
# Supporting Safe, Strong and Involved Communities

% of people waiting no longer than 3 weeks from referral received to appropriate drug or alcohol treatment that supports their recovery

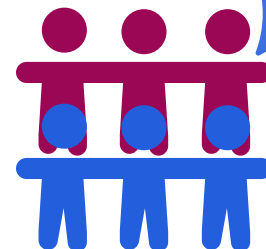


194 people  
(92.4%) receiving  
treatment within  
3 weeks  
210 referrals for  
drug or alcohol  
treatment

% of people who began Psychological Therapies treatments within 18 weeks of referral



53 people  
(93%) started  
treatment  
within 18 weeks

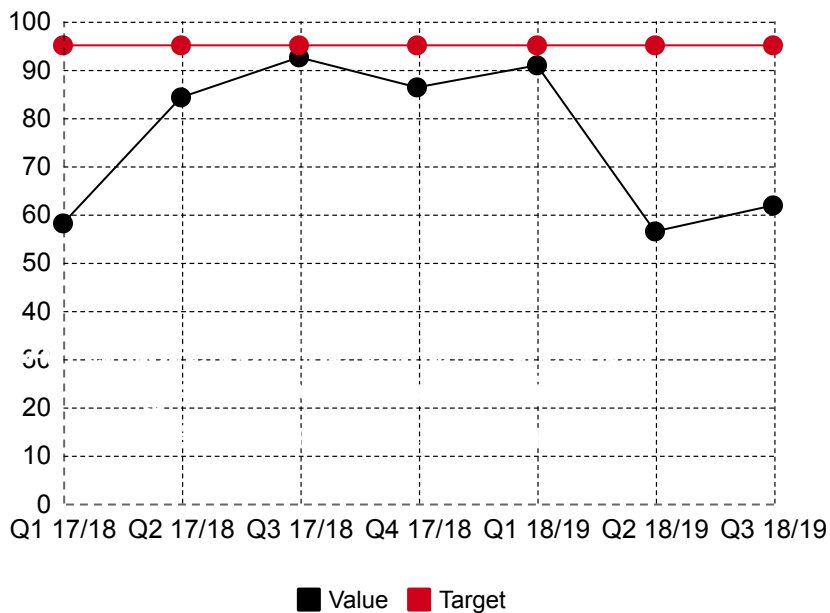


All Adult Support and Protection clients have a current risk assessment and care plan



All children on the Child Protection Register have a current risk assessment and care plan

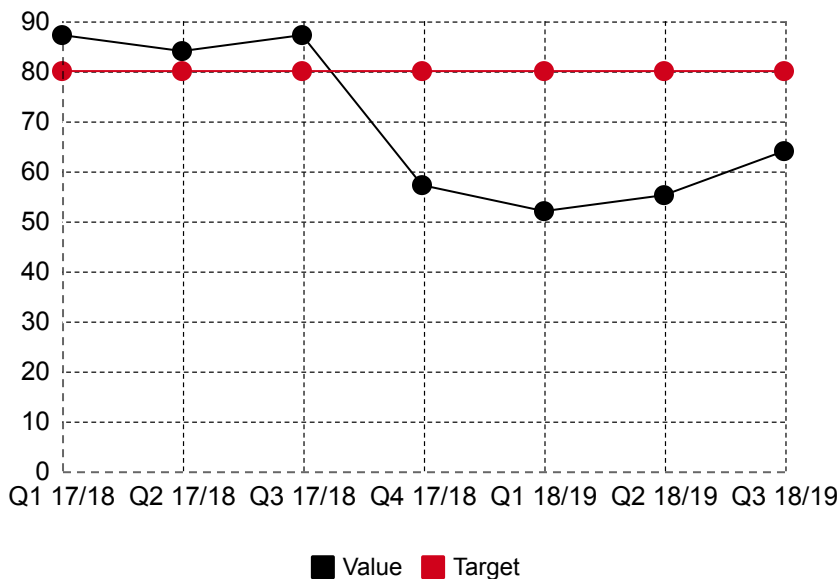
% of Child Protection investigations to case conference within 21 days



- 47 children on the Child Protection Register
- 88 referrals
- 21 of 34 case conferences within the timescale

51 referrals to the Scottish Children's Reporter on offence grounds

## % of Community Payback Orders attending an induction session within 5 working days of sentence



Performance in relation to Community Payback Orders while still below target, is continuing to improve with 61 of the 95 orders (64.2%) inducted within timescale.



**85%** of Criminal Justice Social Work reports submitted to court by noon on the day prior to calling

**Target 98%**



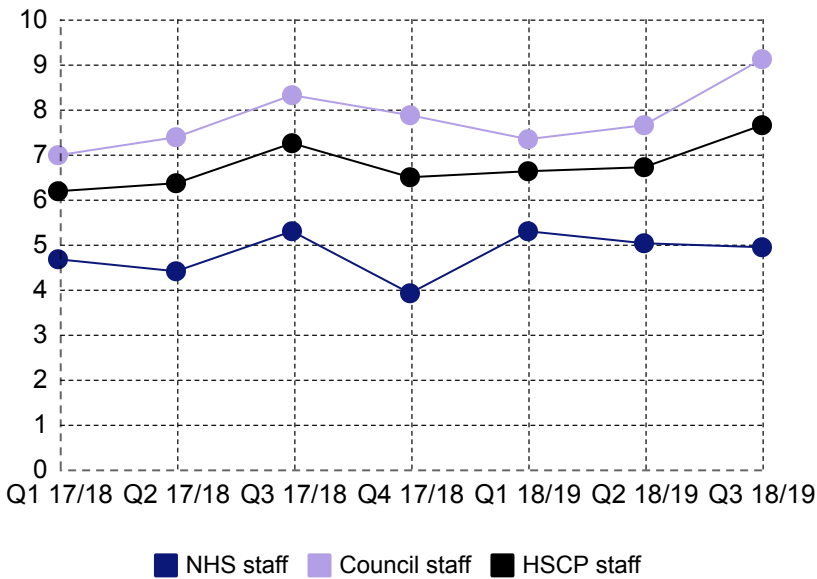
**48%** of Unpaid Work and other activity requirements commences within 7 working days of sentence

**Target 80%**

- 162 Criminal Justice Social Work reports requested
- 95 Community Payback Orders
- 79 Unpaid Work requirements

# Our Organisation

## Full time equivalent staff absence



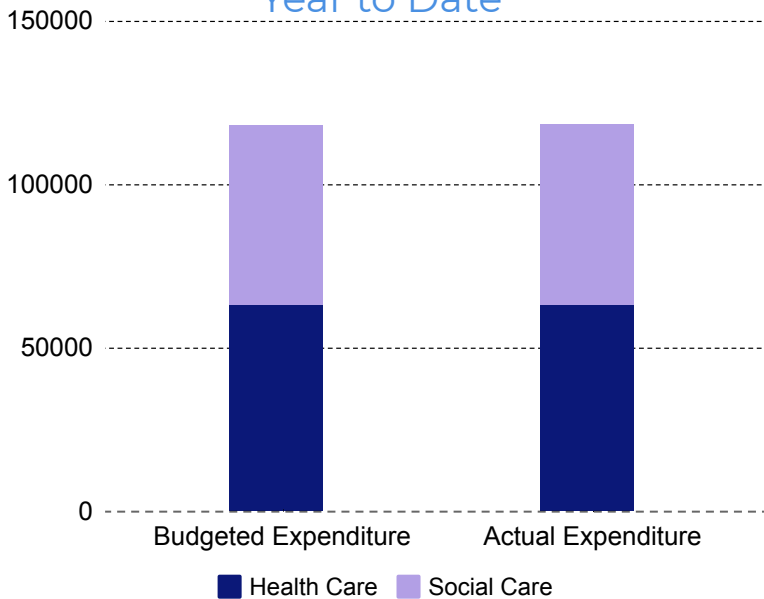
**7.62% absence  
HSCP staff:**

**4.93% NHS  
staff**

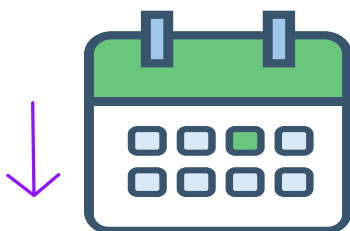
**9.09% Council  
staff**

**Compared  
to Quarter  
3 2017/18**

## Health and Social Care Net Expenditure £000s - Year to Date



**£305,000  
overspend at  
December 2018**



**18% of complaints  
responded to within 20  
working days**

**16 complaints  
received**

**5 NHS  
policy**

**11 SW  
policy**

# First sod cut at new Clydebank Care Home



The first sod has been cut to officially mark the start of the new multi-million pound Clydebank Care Home and Day Care Centre.

Councillor Marie McNair, Vice Chair of West Dunbartonshire's Health and Social Care Partnership (HSCP) broke the ground at the Queens Quay site where the £14.089 million state-of-the-art care facility is being built.

The home will have one 14 bedroom flat and seven 10 bedroom flats with each resident having their own en-suite room. Each flat will have living and dining areas and a kitchen to allow residents to maintain their independence.

The home will have many modern facilities including a multi-purpose space that can function as a cinema where residents can view films on the large screen. A number of activity rooms will allow residents to continue with their hobbies and there will also be an onsite café and hairdressing salon.

Along with the residential services, the home will offer day care for up to 50 elderly people who will access the facilities on site and relax in the themed garden courtyards and terraces.

Councillor McNair said: "I am delighted to cut the first sod to mark the start of work on this great new facility. The new home and day care underlines our commitment to give residents in Clydebank and beyond the opportunity to live as independently as possible, while still having access to support when they needed it. The facilities on offer will provide a real sense of community for all the residents living here and I look forward to seeing the progress of the home which is due to open in the summer of 2020."

Allan Macleod, Chair of WDHSCP, said: "I am pleased to see work starting at the new Clydebank Care Home. This new facility will play a crucial role in improving the care of the older people in our community whilst also promoting their independence. The communal courtyards will let residents enjoy outdoor activities in a safe and accessible environment with outstanding views over the Clyde."

For more information on our services and their performance please visit  
<http://www.wdhscp.org.uk/about-us/public-reporting/>