Welcome to West Dunbartonshire Health and Social Care Partnership's third Public Performance Report for 2018/19.

Our vision: Improving lives with the People of West Dunbartonshire

October - December 2018
Supporting Children and Families

Child and Adolescent Mental Health Services within 18 weeks

- 89.1% started treatment within 18 weeks
- Longest wait 34 weeks
- Average wait 9 weeks
- 135 referrals

95.4% of children had an MMR at 24 months

97.9% of children had an MMR at 5 years

1,381 children had their first Measles, Mumps and Rubella (MMR) vaccination between April and December 2018.
443 of the 479 looked after children (92.5%) are being looked after in the community. 10 of the 12 looked after children (83.3%) who were from Black Minority Ethnic (BME) communities were looked after in the community.

As part of our local Equalities Indicators we continue to monitor that the number of Black Minority Ethnic (BME) children who are looked after are being looked after within the community in a similar proportion. As the number of BME looked after children within West Dunbartonshire is very low, small changes may mean percentages fluctuate more significantly. Our data continues to show similar trends for BME children as the total looked after children population.
The Ministerial Steering Group (MSG) for Health and Community Care is closely monitoring the progress of HSCPs across Scotland in relation to unscheduled care. Within the HSCP we are monitoring our performance against locally set MSG targets and against NHS Greater Glasgow and Clyde’s target 10% reduction in unscheduled bed days, unnecessary hospital admissions and A&E attendances across the health board area.

Between April and December 2018 we have seen significant progress in reducing the number of bed days lost to delayed discharges. With 2,513 bed days lost we exceeded both the MSG and NHS GGC targets and delivered an 11.7% decrease on the same period in 2017/18. Bed days lost due to delayed discharge for complex cases saw a significant 57% reduction on the same period.

Targets for emergency admissions and unscheduled bed days are proving more challenging. However while there has been a 1.5% increase in emergency admissions on April-December 2017 there has been a 6% decrease in unscheduled bed days.
95% of carers asked as part of their Adult Carer Support Plan felt able to continue in their caring role.

1,513 people have an Anticipatory Care Plan in place.

Target 90%

Number of homecare hours received 65+
(Rate per 1,000 population)

Value vs Target

2,225 people have a Community Alarm/Telecare (All ages)

9,444 hours of home care per week (All ages)

31% receiving 20 or more visits per week (65+)

1,361 people receiving home care (All ages)

95.8% receiving personal care (65+)
% of Patients Dying in Hospital (Palliative Care Register)

- 64% of people supported to die in a homely setting
- 75% of people aged 65+ admitted twice or more as an emergency have had an assessment

1,514 referrals for musculoskeletal physiotherapy services (MSK)

- 39% of patients are seen within 4 weeks for MSK assessment and treatment
- Target 90%

- Target 225

257 people supported with their medication

- Target 100

£168.53 prescribing cost per weighted patient

- Target 75%

- Target 60%

79.3% compliance with Formulary Preferred List

- Target 78%

100 people received a reablement service

53% achieved their agreed personal outcomes
% of people waiting no longer than 3 weeks from referral received to appropriate drug or alcohol treatment that supports their recovery

194 people (92.4%) receiving treatment within 3 weeks
210 referrals for drug or alcohol treatment

% of people who began Psychological Therapies treatments within 18 weeks of referral

53 people (93%) started treatment within 18 weeks
All Adult Support and Protection clients have a current risk assessment and care plan.

All children on the Child Protection Register have a current risk assessment and care plan.

% of Child Protection investigations to case conference within 21 days

- 47 children on the Child Protection Register
- 88 referrals
- 21 of 34 case conferences within the timescale

51 referrals to the Scottish Children's Reporter on offence grounds
Performance in relation to Community Payback Orders while still below target, is continuing to improve with 61 of the 95 orders (64.2%) inducted within timescale.

- 162 Criminal Justice Social Work reports requested
- 95 Community Payback Orders
- 79 Unpaid Work requirements

85% of Criminal Justice Social Work reports submitted to court by noon on the day prior to calling

Target 98%

48% of Unpaid Work and other activity requirements commences within 7 working days of sentence

Target 80%
Our Organisation

Full time equivalent staff absence

Health and Social Care Net Expenditure £000s - Year to Date

Health Care

Social Care

Budgeted Expenditure Actual Expenditure

7.62% absence

HSCP staff:

4.93% NHS staff

9.09% Council staff

Compared to Quarter 3 2017/18

£305,000 overspend at December 2018

18% of complaints responded to within 20 working days
The first sod has been cut to officially mark the start of the new multi-million pound Clydebank Care Home and Day Care Centre.

Councillor Marie McNair, Vice Chair of West Dunbartonshire’s Health and Social Care Partnership (HSCP) broke the ground at the Queens Quay site where the £14.089 million state-of-the-art care facility is being built.

The home will have one 14 bedroom flat and seven 10 bedroom flats with each resident having their own en-suite room. Each flat will have living and dining areas and a kitchen to allow residents to maintain their independence.

The home will have many modern facilities including a multi-purpose space that can function as a cinema where residents can view films on the large screen. A number of activity rooms will allow residents to continue with their hobbies and there will also be an onsite café and hairdressing salon.

Along with the residential services, the home will offer day care for up to 50 elderly people who will access the facilities on site and relax in the themed garden courtyards and terraces.

Councillor McNair said: “I am delighted to cut the first sod to mark the start of work on this great new facility. The new home and day care underlines our commitment to give residents in Clydebank and beyond the opportunity to live as independently as possible, while still having access to support when they needed it. The facilities on offer will provide a real sense of community for all the residents living here and I look forward to seeing the progress of the home which is due to open in the summer of 2020.”

Allan Macleod, Chair of WDHSCP, said: “I am pleased to see work starting at the new Clydebank Care Home. This new facility will play a crucial role in improving the care of the older people in our community whilst also promoting their independence. The communal courtyards will let residents enjoy outdoor activities in a safe and accessible environment with outstanding views over the Clyde.”

For more information on our services and their performance please visit http://www.wdhscp.org.uk/about-us/public-reporting/