

# Local Engagement Event

## Transforming Health and Social Care;

### National Park HQ Balloch 7<sup>th</sup> June 18

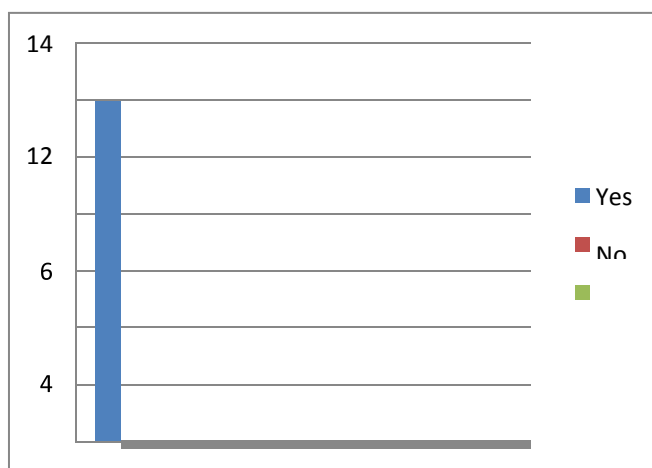
A total of 20 who attended the Moving Forward Together and West Dunbartonshire HSCP Primary Care Improvement Plan event in Balloch.

Presentations Moving Forward Together from John Barber/Barry Sillars NHS GG&C

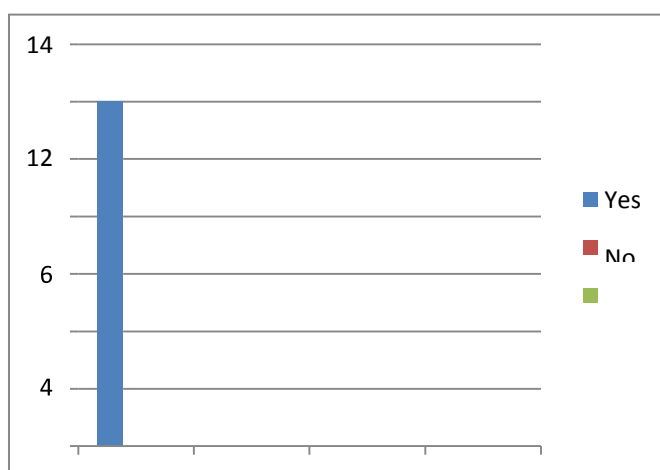
Presentation Primary Care Improvement Plan Pamela MacIntyre WDHSCP.

A total of 12 people out of 20 completed the evaluation form. The results are below;

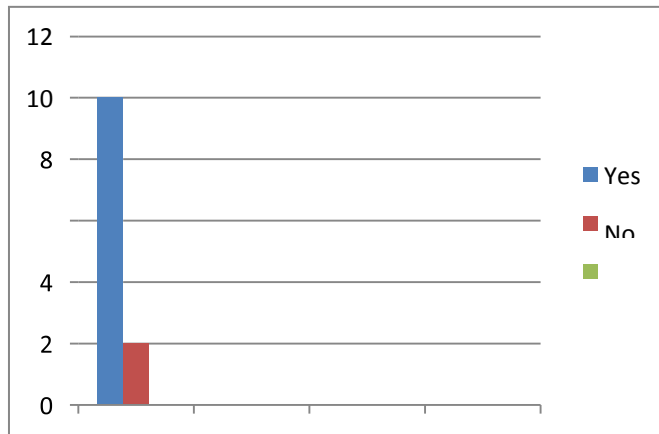
**Did you find the contents of the presentations useful?**



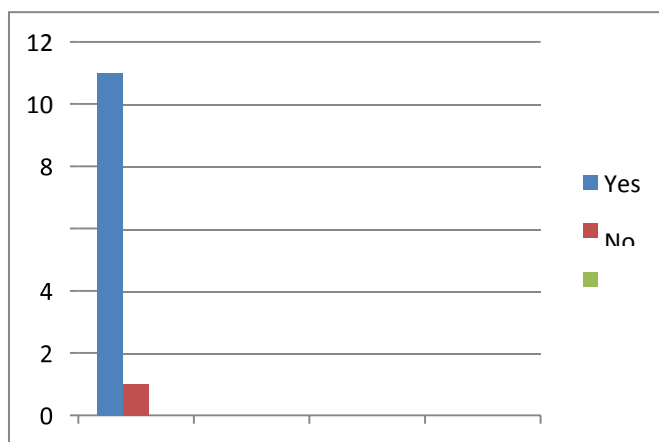
**Would you recommend this type of session to others?**



### Did you learn anything new from attending this session?



### Was the venue suitable?



### Comments:

*No air conditioning*

*Lovely building*

### Comments that can improve these sessions:

*Looks good on paper*

*Presenters made me feel involved*

*I think we need to involve the Vale Community to make the hospital and OOH sustainable*

*Easy to understand videos*

*Felt a bit concerned about the lady that left*

### Questions/comments from the floor on the night:

*Are community reps all yes people or do they challenge authority of Health Board and Council*

*Morale of health and social work staff at all time low, staff leaving the organisation - how are you addressing this?*

*WD Carers provide a good service we need to join up services better to support carers; everyone needs to be integrated*

*Confidential access to information, difficult to access information when you are a carer even if it is to help the person you care for*

*Vale hospital out of hours service, is the Vale being closed or is there continued*

*investment? Medicines management can be better organised for carers to support them*

*as carers Pharmacy; GP practices and pharmacists in Boots keen for them to work closer*

*together Would community link workers be volunteers as we need to support social*

*prescribing?*

*£20M drug waste; how we decrease the costs? Can we not recycle medicines in hospitals that are not used?*

*SDS – does not work, I have been waiting for an assessment for a long time and was told there was a long waiting list and no one to assess. SDS team disbanded*

*Out of Hours review process/needs to be part of PCIP and sustaining of hospital*

*Recruitment of staff and care of staff needs to be a priority if we are going to continue to deliver services*

*Recruitment of GPs in out of hours service in Vale needs to be a*

*priority Recruitment of GPs in community needs to be a priority.*