# West Dunbartonshire Health and Social Care Partnership Equality Impact Assessment Guidelines and Forms June 2015

This document can be made available electronically, in large print, Braille, audiotape, and in a variety of community languages. Please contact West Dunbartonshire Health and Social Care partnership on wdhscp@agc.scot.nhs.uk or call 01389 776 990

The document is an adapted version of the WDC equality assessment paperwork suitable for the HSCP.

# **Executive Summary**

An equality impact assessment is a tool that helps public authorities make sure their policies and the ways they carry out their functions, do what they are intended to do for everybody fairly.

Equality impact assessment is historically shortened to EIA by those working in the council, with EQIA the historical shortened term used by NHSGGC. They are both the same term. For clarity both terms are used in this document.

# EIA/EQIA helps to;-

- fulfil Legal requirements,
- Business needs.
- And ethical considerations

EIA/EQIA helps ensure that fairness and best Value are pursued, by scrutinising policies, functions and funding decisions from an early stage.

Under the Equalities Act 2010 (Equality Act) General Duty, Integrated Joint Boards will have a legal duty when exercising their functions to have due regard to the need to;-

- eliminate discrimination,
- To advance equality of opportunities for Protected Equalities Groups and
- foster good relations between such groups and others.

# EIA/EQIA therefore provides an opportunity to;-

- reflect on how we have done things
- identify ways of doing things better for service users
- increase transparency and accountability
- provide evidence for scrutiny bodies including the Care Inspectorate of delivery of person centred care.

Integrated Joint Boards will be added to the listed bodies<sup>1</sup> under the Equality Act 2010 (Specification of Public Authorities) (Scotland) Order 2015 meaning that all polices are screened for relevance to the each part of the above General Duty; If relevant, an assessment of impact must be carried out. Carrying out screening and EIA/EQIA provides evidence there has been "due regard". Without this, Integrated Joint Board decisions could be overturned in court.

Screenings and assessments must start at the same time as the rest of the work on proposals; they must not be used as justification for decisions already taken.

All reports to the Integrated Joint Board committees must include a section which confirms that a screening has taken place, and that an EIA/ EQIA was completed if required; remember it is not the report that is screened or assessed but the subject of the report.

 $^{1}\underline{\text{http://www.equalityhumanrights.com/about-us/devolved-authorities/commission-scotland/public-sector-equality-duty-scotland/public-authorities-scotland-who-covered-specific-duties-0}$ 

#### **Detailed Guidance**

What is an equality impact assessment (EQIA/ EIA)?

EQIA/EIA is a process that engages with the potential impacts on different protected groups of IJB practices, to enable the best decisions to be made, from the point of view of fairness and equality; it must be an intrinsic part of the policy formation process in terms of relevant functions that the IJB exercises e.g. Providing health and social care services

EIA/EQIA is an opportunity to ensure that fairness permeates decision making, in a way that is legally compliant, fair and transparent.

The basic procedure to assess the impact on equalities is as follows:-

- 1. Equalities Screening the purpose of screening is to assess if there is any potential impact on Protected Equalities Groups. If there is none, then no EIA needs to be carried out. Otherwise an EIA/EQIA is required.
- 2. Carrying out an Equalities Impact Assessment (EIA/EQIA).
- 3. If the EIA/EQIA shows there is discrimination against a Protected Group, then the proposal should go no further; alternatively if there is a non-discriminatory impact on such a group, efforts should be made to minimise any detrimental impact and to maximise any beneficial impact.
- 4. On reporting equalities impacts to the Integrated Joint Board it is not enough to state that an EQIA/EIA has been carried out. The Council must be made aware of what the equalities impacts are and how these can be addressed. Protected groups

Carrying out an EQIA/EIA means assessing the likely or actual impacts of policies and practices on people in terms of the protected characteristics under the Equality Act:

characteristics under the Equality Act.
□ Race
□ Sex
□ Gender Reassignment
□ Disability
□ Age
□ Religion/belief
□ Sexual orientation
□ Pregnancy/ maternity
□ Civil Partnership/Marriage

Collectively theses are referred to as protected groups. A proposed reduction in the provision of youth social care services is likely to be relevant in terms of age at least; if the proposed change included for example reducing a group aimed at Lesbian, Gay Bisexual or transgender young people it would be relevant additionally in terms of sexual orientation, gender reassignment and possibly sex.

Though it is a no legal requirement to carry out an assessment with regard to Civil Partnership/Marriage it should be assessed as a matter of good practice to ensure any potential discrimination is eliminated; public bodies are under no duty to promote good relations, or equal opportunities with regard to Civil Partnership/Marriage.

# Legislation

The Equality Act came into force in stages from October 2010; The Equality Act 2010 (Specific Duties) (Scotland) Regulations 2012 and forthcoming guidance on Equalities for Integrated Joint Boards will set out the IJB's responsibilities.

In practical terms this means that all policies must be screened and where these are found relevant an EQIA/ EIA must take place. The need to screen and/or carry out an EQIA/ EIA of policies covers new and existing policies and practices, including changes or redesign of policies, practices, services and provision and funding decisions. It covers all protected characteristics and there is an emphasis on;-

informing	decisions	by evidence,	and
on having	regard to	the outcome	of assessments

HSCP staff must assess the equalities impacts of new proposals and policies before decisions are taken under delegated powers or by the board. All IJB reports must contain a section assessing the equalities impact.

The law says that an EQIA/ EIA does not need to be published if a policy is not enacted, however since it is likely that most EQIAs/EIAs would be caught by Freedom on Information requests, the presumption would be to publish all EQIAs/EIAs especially since these will be attached to committee reports in any case.

The law makes it clear that screening are not EQIAs/EIAs and do not need to published, however screenings should be attached to committee reports

The law says that EQIAs/ EIAs must be published in an accessible way.

# **Partnerships**

Public sector partners who are involved in partnership working e.g. through Community Planning are responsible for meeting the PSED within their partnership role. Partnership activity is one of their functions and therefore covered by the PSED.

Community Planning Partnerships (CPPs) and any other partnerships which public bodies are involved are therefore under obligations in relation to the PSED duties through their public sector members. This is in addition and complementary to the equality obligations of CPPs under the Local Government in Scotland Act 2003.

In practice, this means that each public body will need to agree, at partnership level, arrangements for planning; funding and managing joint work that will allow it to meet its statutory duties, and its partners to meet theirs" and this extends to arrangements for conducting EIAs/EQIAs

Every reasonable effort should be made to ensure all protected characteristics/groups are included within the planning and delivery of services by individual partners and collectively by partnership groups.

## When is EIA/EQIA necessary?

The public sector equalities duties (including the need to carry out EIA/ EQIAs) apply to any exercise of the IJBs functions. This
ncludes current policies and new policies e.g
□ locally developed Policies (Including Procedures and Guidance)
☐ Functions and practices (I.e. the way what we do is carried out e.g. Means testing of care services
□ Funding Decisions (including "internal" and "external" decisions e.g. funding to groups and joint funding with partners of projects
□ Structural changes including staffing levels
□ Partnership arrangements for example how the IJB will play its part in Community Planning joint projects
□ financial decisions, please see EHRC website
ottp://www.equalityhumanrights.com/uploaded_files/PSD/using_the_equality_duty_to_make_fair_financial_decisions_final.pdf

We can refer to any of these elements above as PFDs (Policies, Functions or Decisions). It should be noted that a screening should always be carried out before commencing an EIA/EQIA, and that recording the screening is essential to the process.

# Who carries out Equalities Screenings and EIA/EQIAs?

In all circumstances there must be a nominated lead officer, who owns the process and is responsible for the completion of the screening and if relevant the EQIA/EIA, there should also be an EQIA/EIA team including, wherever possible, a staff member who has expertise in, and/or has undergone training on EIA/EQIA. This can be provided by both NHSGGC and WDC although it should be noted that the IJB paperwork and process may be different from the paperwork presented by WDC or NHSGGC. The training will detail information on equality assessment and the protected characteristics.

# Due regard, proportionality and relevance

The I	JB must	ensure t	that due	regard is	s given to t	he goal	ls set out	in the	general	duties	which	aim to	achieve	greater	equality	for the
releva	ınt group	os. "Due	regard"	means t	hat you ne	ed to co	onsider									

□ Proportionality and

Г	R	6	le۱	ıa	n	ce.

The weight given to equality should be proportionate to its relevance to a particular function, the greater the relevance the greater the regard. EQIA/EIA is not just about addressing discrimination or negative impacts; it also presents opportunities to promote equality, good relations and participation in public life for positive impact.

Consulting with potentially affected groups will help you with "due regard" especially if you are unsure of how important a PFD might to members of protected groups.

# Practical steps to carry out an EQIA/EIA, including timing

EIA must be an integral part of the policy development process, EQIA/EIA should start at the beginning of the process, not at the end; this saves time by supporting a proactive planned approach rather than a hurried reactive one. If

The team should have adequate breadth and depth of knowledge. The team should always include at least 2 people, more if needed.

EQIA/EIA should not be carried out after changes have been put in place with the exception of existing policies that have come up for review, when can be used to start of the process.

# Using the forms

The EIA/EQIA form (Appendix 1) should be used to record the screening process, impact assessment or decision not to impact assess as appropriate.

Sections 1, 7-9 must be completed in all cases.

Sections 2 & 3 can be used for screening if required – see below.

For a full impact assessment all sections of the form must be completed. You may have more information available for some parts than others.

Sections 2-5 link to the Action Plan (which details what needs to be done to mitigate negative impacts or support improvements). Further details on each section are given below. Should this be directly before Section 1, Screening.

retained; help and advice in such situations can be obtained by contacting Ailsa.King2@ggc.scot.nhs.uk.

Section 1: Screening

The law says we must always screen PFDs for relevance.

Screening is the stage where a decision on whether a PFD is relevant and needs an EQIA/ EIA is taken; this can normally be done fairly quickly using section 1. If you are uncertain complete sections 2 and 3. You should have a trained EQIA/EIA officer on the team

Questions to ask

□ Does the policy affect service users, employees or the wider community, and therefore potentially have a significant effect in
terms of equality? Remember that the relevance of a policy will depend not only on the number of those affected, but also the
significance of the effect on them.
☐ Is it a major policy, significantly affecting how functions are delivered in terms of equality?
□ Will it have a significant effect on how other organisations operate in terms of equality (e.g., a national strategy or inspection or
funding criteria)?
□ Does it relate to policy areas or issues that previous consultation or involvement activities have identified as being important to
particular protected groups?
□ Does it relate to an area where your organisation has identified a need to improve equality outcomes?
□ Does it relate to an area where there are known inequalities?
□ Does it relate to a policy where there is significant potential for reducing inequalities or improving outcomes?
□ Does it potentially influence the progress of HSCP performance indicator

The assessment should, at least initially, consider the impact of the policy for each of the protected characteristics. Diversity within, as well as between, groups should be taken into account: for example, considering people with different disabilities or people from different racial groups. Understanding the implications of having more than one

protected characteristic will also be important. For example, the issues of relevance to women will vary once race, religion and age are taken into consideration. If it is decided that assessment is not relevant to some groups, this should be recorded and explained. Other organisations may have carried out screenings or EQIA/EIAs that could inform your own, and examining these can be helpful, therefore internet searches can be useful for context.

If a screening shows any potential significant impact, positive or negative then an EQIA/EIA should be carried out. All decisions not to impact assess have to be documented using the EQIA/EIA form, and double checked with a colleague who have undergone EQIA/EIA training; Screenings must be kept on record. Please contact <a href="mailto:Ailsa.King2@ggc.scot.nhs.uk">Ailsa.King2@ggc.scot.nhs.uk</a> if you have queries about this.

## **Section 2: Evidence**

EQIA/EIA should be evidence based; look at available evidence, and make sure it is used and more is sought if gaps are recorded. This must be followed up in the action plan.

Address any gaps in evidence or consultation, in a proportionate way; referring to the HSCP Strategic plan as it will help as its shows areas in which the HSCP wants to develop.

The Scottish Government <u>Equalities Page</u>, <u>The West Dunbartonshire Council Social and Economic Profile</u>, the <u>NHSGGC</u> <u>Equalities in Health page</u>, <u>the Health Scotland</u>

<u>Equalities page</u>, the <u>Equality and Human Rights Commission in Scotland Research page</u> and the Care Inspectorate Equality Briefings should provide a good source of information which can be supplemented by more local evidence and information.

### **Section 3: Consultation and Involvement**

The Equality Act places an emphasis on involvement of those affected by policies.

Use this section is to record previous consultation and consultation planned as part of the policy development process. The Action Plan should detail further work required.

Further information on consultation and involvement in line with the HSCP Participation and Engagement Strategy can be sourced from the HSCP website.

# **Sections 4 & 5: Assessment of Impact**

Once evidence has been gathered, the EQIA/EIA team will be in a position to carry out an assessment. Section 4 must then be completed to show positive and/or negative impacts.

In most cases there will not be impacts for each protected characteristic; but each must still be considered. If needed, further information might be obtained from local or national sources, e.g. by contacting local authorities, partners or equality groups. When carrying out an EQIA/EIA it is important to consider the possible cumulative effect of other new or revised policies or previous funding decisions; this recognises the inter relatedness of decisions in an organisation that provides a large range of services.

The information gathered in Section 4 allows Section 5 to be completed and indicates any changes required to the PFD to avoid discrimination and promote equality.

This section in turn links to the Action Plan at Section 6 to show how impacts will be taken account of. Be aware that positive impacts for one group may lead to negative impacts for another. Try to ensure that opportunities to promote equal opportunities and good relations are detailed.

Possible outcomes of assessments

There are 4 possible outcomes of an EQIA/EIA and more than one can apply to any PFD:

- 1: No major change- the EQIA/EIA shows that the policy is robust, there is no potential for discrimination or adverse impact and all opportunities to promote equality have been taken
- 2: Continue the policy the EQIA/EIA identifies the potential for adverse impact or missed opportunities to promote equality. Justifications for continuing must be clearly set out, these should be compelling and in line with the duty to have due regard.
- 3: Adjust the policy the EQIA/EIA identifies potential problems or missed opportunities requiring adjustment to the policy to remove barriers or promote equality.
- 4:Stop and remove the PFD there is actual or potential unlawful discrimination. The PFD must be stopped and removed or changed.

In some cases amendments or actions will be identified during the process.

Note that unless there is discrimination, a decision can still be taken which impacts detrimentally on one or more of the Protected Groups, as long as due regard has been taken, though mitigation of detriment should always be sought. If the EQIA/EIA shows discrimination then the PFD is unlawful and needs to be stopped or changed.

## **Section 6: Action Plan**

Use this section to detail the actions which will be taken arising out of the assessment of impacts at Section 4 and based on the evidence detailed in Sections 2 and 3.

The action plan must include timescales and responsible persons or teams and be monitored, reviewed and evaluated to measure if outcomes are achieved.

You should consider whether the actions identified are proportionate and achievable and how these might link to processes across the HSCP e.g. already identified Equality Outcomes or action plans.

# Sections 7-8: Monitoring and Review, Signatures, Follow Up Action

These sections should be completed in all cases. Section 7 gives timescales for monitoring and review of the PFD. Include arrangements to monitor the impact of the policy. Consider the type of information to be gathered and how it will be analysed, who will be responsible and how any relevant groups will be included. A timescale must be set for reviewing the policy. This can then be included within a departmental programme of policy review and impact assessment.

Section 8 includes signatures of the lead officer and an officer who has undergone EQIA/EIA training within the department.

- 1. Finalised forms must be retained within the sections and copies sent to Ailsa.King2@ggc.scot.nhs.uk; these will then be published on the HSCP website at <a href="http://www.wdhscp.org.uk/useful-information/the-equality-act">http://www.wdhscp.org.uk/useful-information/the-equality-act</a>
- 2. Key findings from the EQIA/EIA should be included within the relevant committee report, where this applies and the full EQIA/ EIA, or screening as a background paper content of the Equalities section in committee reports will vary depending on the outcome of the screening or EQIA/EIA.

Screening and EQIA/ EIA outcomes must be summarised in the Equalities Section 7 of committee reports. Screenings or EQIAs/ EIAs if undertaken must in all circumstances, be attached to committee reports. To do the duty" decision makers must be able to study screenings and EQIAs/EIAs.

#### **Financial Decisions**

For financial decisions, the same steps apply. While it is recognised that there can be requirements to make cuts to services, the Integrated Joint Board must take account of impacts on equality groups and make proportionate changes to mitigate or avoid adverse impact. This must be done at a formative stage in the process and be evidence based. There should be a consultation process regarding potential financial decisions, the opportunity should be taken at the same time to consult on the equalities impacts.

There must also be consideration of the possible cumulative effects of decisions, and the effects of related decisions. Support, guidance and useful websites

Support and guidance can be provided by Ailsa King <u>Ailsa.King2@ggc.scot.nhs.uk</u> or 01389 776 876

There is also useful information on the <u>WDC intranet</u> and <u>internet equality pages</u> and NHSGGC staffnet and Corporate Inequalities

Team <u>equality impact assessment pages</u>

Useful sites include:

EHRC: <a href="http://www.equalityhumanrights.com/scotland/public-sector-equality-duty/guidance-for-elected-members-on-using-the-duties-to-make-financial-decisions/">http://www.equalityhumanrights.com/scotland/public-sector-equality-duty/guidance-for-elected-members-on-using-the-duties-to-make-financial-decisions/</a>

# **Training**

To support assessment of impact, and performance of the general equality duty, it is important that staff and decision makers receive training.

It is particularly important that senior decision-makers in the HSCP (such as Councillors, and Chief Officers), receive adequate training which equips them for their scrutiny role in ensuring the general equality duty is mainstreamed within the organisation, and to ensure that impact assessment influences decision-making at all levels.

It is important that services keep skills and knowledge up to date by ensuring that staff can access refresher training for instance. A specific training course for EIA/EQIA has been developed and can be accessed by contacting <a href="mailto:ricardo.rea@west-dunbarton.gov.uk">ricardo.rea@west-dunbarton.gov.uk</a> for WDC training or accessing the NHSGGC <a href="mailto:equality impact assessment pages">equality impact assessment pages</a> or emailing <a href="mailto:CITAdminTeam@ggc.scot.nhs.uk">CITAdminTeam@ggc.scot.nhs.uk</a> to access the NHSGGC training.

# Links with PSIF and other processes

EIA/EQIA can be linked to Public Service Improvement Framework (PSIF) assessments, Customer Service Excellence Standard and other self-assessments required for external scrutiny, such as the Care Inspectorate Equality Outcomes

EIAs/EQIAs will also help us set and monitor Equality Outcomes, which are a legal requirement under revisions to the Equality Act 2010 (Specific Duties) (Scotland) Regulations 2012 to include the Integrated Joint Board as a "listed body. The HSCP Equality Mainstreaming Report for 2016 is available on the HSCP website.

# Appendix 1 EQUALITY IMPACT ASSESSMENT FORM

This form is to be used in conjunction with the Equality Impact Assessment Guidelines. Please refer to these before starting; if you require further guidance contact <a href="mailto:Ailsa.King2@ggc.scot.nhs.uk">Ailsa.King2@ggc.scot.nhs.uk</a> 01389 776 876

Section 1: Policy/Function/Decision (PFD) Details A PFD is understood in the broad sense including the full range of functions, activities and decisions the Health and Social Care								
Partnership is responsible for.								
Name of PFD:	Smokefree Community Service (Including COPD)							
Lead Team & other departments/sections/ partners involved:	Health Improvement Team							
Responsible Officer	Jo Winterbottom							
Impact Assessment Team	Jo Winterbottom, Lauren McLaughlin,							
Is this a new or existing PFD?	Existing PFD							
Start date: (the assessment should be Autumn 2015	started prior to PFD development/drafting or at the early stages of review):							
End date (this should allow for the ass 23/3/16	essment to inform decision-making):							
What are the main aims of the <b>PFD</b> ?	To provide a stop smoking service in West Dunbartonshire							
Who are the main target groups/ who will be affected by the <b>PFD</b> ?	People who smoke in West Dunbartonshire							
Relevance (of <b>PFD</b> to the general equa	ality duties and equality groups, also record if there is no relevance giving reasons/ evidence)							
Yes: Relevant as this policy is about public service delivery								
	If yes, complete all sections, 2-9							
	If no, complete only sections 8-9							

	If don't know, complete sections 2& 3 to help assess relevance
Section 2: Evidence	
	d to assess the impact of this PFD, including the sources listed below. Please also identify
any gaps in evidence and what will be	
Available evidence:	
Consultation/ Involvement with	WDHSCP Smokefree Community Service Evaluation – Chapter 2
community, including individuals or groups or staff as relevant	Copy available from Health Improvement Team wdhscp@ggc.scot.nhs.uk
Research and relevant information	NICE Smoking Cessation: Supporting People to Stop Smoking (NICE Quality Standard 43) ASH Scotland: Smoking in Scotland January 2014
	ASH Scotland LGBT Briefing
	ASH Scotland BME Briefing 2014
	Scottish Household Survey 2013
	Scottish Health Survey
	Scottish Government Equality data pages.
Officer knowledge	Health Improvement Team
Equality Monitoring information –	WDHSCP Smokefree Community Service Evaluation – age and gender.
including service and employee monitoring	Client questionnaire with NHSGGC Equalities in Health questions being used since September 2015.
Feedback from service users, partner	WDHSCP Smokefree Community Service Evaluation
or other organisation as relevant	
Other	
Are there any gaps in evidence? Ple	ease indicate how these will be addressed
Gaps identified	WDHSCP Smokefree Community Service Evaluation does not provide information on all protected characteristics
Measure to address these	Community Learning & Development Data National Records of Scotland
	Census data

Note: Link to Section 6 below Action Plan to address any gaps in evidence

# **Section 3: Involvement and Consultation**

Include involvement and consultation relevant to this PFD, including what has already been done and what is required to be done, how this will be taken and results of the consultation.

Please outline details of any involvement or consultation, including dates carried out, protected characteristics. Also include

involvement or consultation to be carried out as part of the developing and implementing the policy.

Details of consultations	Dates	Findings	Characteristics
ASH Scotland BME Briefing Paper	June 2014	Scottish Health Survey cannot reliably estimate smoking prevalence in BME population due to small numbers participating. Other research shows high smoking prevalence in some BME groups and in young people and women from BME groups.	Race
Stop Smoking Team	Ongoing	Very small numbers of BME clients engaging with the service which is reflective of the population in West Dunbartonshire. Polish clients have accessed the service. Known travelling sites in West Dunbartonshire.	
Scottish Household Survey WDHSCP Smokefree Community Service Evaluation	2012-13	Higher smoking prevalence in men in West Dunbartonshire (28.1% vs 26.1%)	Sex

- Chapter 2	Ongoing	Lower proportion of men engaging with the service	
Client questionnaire		Continue to look at numbers of men and women	
		engaging with service	
No previous consultation			Gender Reassignment
Scottish Health Survey	2013	Higher smoking prevalence in those with mental health conditions and those with a limiting long term ability	Disability
Stop Smoking Team	Ongoing	Very few people accessing the service with known disability	
WDHSCP Smokefree	2013-14	Similar age profiles between those engaging with the	Age
Community Service Evaluation  – Chapter 2		service and the West Dunbartonshire age profile: 45-	
		64 years old	
Scottish Health Survey	2013	Higher smoking prevalence in Roman Catholics and	Religion/ Belief
		those who do not belong to any religion.	
ASH Scotland LGBT Briefing	March	Higher smoking prevalence in LGBT community	Sexual Orientation
Paper	2011		
No previous consultation			Civil Partnership/ Marriage
Stop Smoking Team	Ongoing	Pregnant women are seen by specialised NHSGGC Smokefree Pregnancy Service based within Maternity services.	Pregnancy/ Maternity
Citizens Panel	2015	Higher smoking prevalence in regeneration areas	Other
Note: Link to Section 6 below Ac	tion Plan	1	1

Protected Characteristic	Positive Impact	Negative Impact	No impact
All	<ul> <li>All staff have undertaken NHS Scotland Happy to Ask, Happy to Tell Diversity Monitoring Training</li> <li>Diversity monitoring now standard</li> </ul>	• None	
Race	<ul> <li>Data is recorded in client questionnaire         Access to leaflets/information in different         languages</li> <li>Staff know how to access the NHSGGC         Interpreting service - telephone and person</li> </ul>	<ul> <li>Staff have limited experience of working with BME clients</li> <li>Little knowledge of BME groups in West Dunbartonshire and their smoking prevalence</li> </ul>	
Sex	Data is recorded in client questionnaire	<ul> <li>More women are engaging with the service, but men have the higher smoking prevalence</li> <li>No male smoking cessation facilitators in West Dunbartonshire</li> </ul>	
Gender Re-assignment	Data has been recorded since September 2015	<ul> <li>Don't know if the service is accessible</li> <li>Staff have very limited knowledge on gender re-assignment</li> </ul>	
Disability	<ul> <li>Data has been recorded since September 2015</li> <li>Staff have received mental health training following previous EQIA</li> <li>Venues are all accessible – disabled parking spaces, disabled toilets, lifts</li> <li>Home visits and telephone calls offered to housebound patients specialist service available for patients with COPD</li> <li>Guide/hearing dogs and carers are</li> </ul>	<ul> <li>Hearing loops are not available in Alexandria Library,</li> <li>No easy read format</li> <li>Clients have consent form and questionnaire to fill in</li> <li>Staff have limited experience seeing clients with learning difficulties</li> <li>Staff have limited experience seeing clients with communication difficulties</li> </ul>	

	welcome to accompany client to service		
Age	<ul> <li>Data is recorded in client questionnaire</li> <li>Age profile of the clients engaging is similar to population demographics</li> </ul>	Need to target young people so they stop smoking before they become ill	
Religion/ Belief	<ul> <li>Data has been recorded since September 2015</li> </ul>	<ul> <li>Unknown</li> </ul>	
Sexual Orientation	<ul> <li>Data has been recorded since September 2015</li> </ul>	<ul> <li>Evidence that higher smoking prevalence in LGBT community therefore should be targeting</li> </ul>	
Civil Partnership/			No known
Marriage			impact

Note: Link to Section 6 below Action Plan in terms of addressing impacts

Section 5: Addressing impacts
Select which of the following apply (use can choose more than one) and give a brief explanation – to be expanded in Section 6: Action Plan

1. No major change	
2. Continue the PFD	Several minor actions have been addressed in previous year. Staff training programme is ongoing the monitoring system is now in place, COPD pilot is underway. Targeted marketing is ongoing see action plan
3. Adjust the PFD	
4. Stop and remove the	
PFD	
O:	

Give reasons:

Actions to be addressed are staff training, data analysis, minor changes to service systems and tar Note: Link to Section 6 below Action Plan

# Section 6: Action Plan Please describe any action which will be taken following the assessment in order to;

- reduce or remove any negative impacts,
- promote any positive impacts, or
- gather further information or evidence or further consultation required

Action	Responsible	Intended outcome	Date for	Protected Characteristic
	person (s)		completion	
Find out about travelling	LMcL	To engage and raise awareness of	31/12/16	Race
site in West		service with specific BME group		
Dunbartonshire, and				
statutory groups already				
engaged with them				
Target men in promotional activities	LMcL & HIT	Higher proportion of men accessing the service	Ongoing	Gender
Investigate potential	LMcL	Improve knowledge on gender	31/12/16	Gender Reassignment
staff training on gender		reassignment		
reassignment		-		
Develop Easy Read formats for client information	HIS TBC	Improve the service for those with learning difficulties	31/12/16	Disability
Investigate how to				
market the service to				
those with learning				
disabilities and poor				
literacy skills is needed				
Training on learning				

	T	T		
disabilities and smoking				
Target under 44s in promotional activities	LMcL		Ongoing	Age
Briefing for staff on religion/beliefs	LMcL	Improved knowledge of staff	31/12/16	Religion/ Belief
Develop links with LGBT networks in West Dunbartonshire	LMcL	Improve accessibility to service	31/12/16	Sexual Orientation
N/A				Civil Partnership/ Marriage
Continue to promote specialist Stop Smoking Service for pregnant women	LMcL & HIT		Ongoing	Pregnancy/ Maternity
Analyse data from client questionnaire from period October- March	LMcL	To improve understanding of service use by equality groups	30/4/16	Other e.g. cross cutting
Provide a mop up session for Diversity Monitoring Training	LMcL	To improve knowledge of Diversity monitoring	31/12/16	
Target marketing in the 40% most deprived areas.	LMcL	To increase up take in 40% most deprived areas.	Ongoing	

Are there any negative impacts which cannot be reduced or removed? please outline the reasons for continuing PFD No

# Section 7: Monitoring and review

Please detail the arrangements for review and monitoring of the policy					
How will the PFD be monitored?	Diver	sity monitoring at 6 monthly intervals			
What equalities monitoring will be					
put in place?					
When will the PFD be reviewed?	Review in one year – March 2017				
Is there any procurement involved	No				
in this PFD? Yes/No					
Section 8: Signatures					
The following signatures are required:					
Lead/ Responsible Officer:		Signature: L McLaughlin	Date: 23/3/16		
EQIA/EIA Trained Officer:		Signature: Jo Winterbottom	Date: 23/3/16		
Committee Reporting: complete		Signature: N/A	Date:		
relevant paragraph on committee report					
and provide further information as					
necessary					