

xNHS Greater Glasgow and Clyde  
Equality Impact Assessment Tool For Frontline Patient Services

It is essential to follow the EQIA Guidance in completing this form

Name of Current Service/Service Development/Service Redesign:

West Dunbartonshire Community Stop Smoking Service

Please tick box to indicate if this is a: Current Service ☒X Service Development ☐ Service Redesign ☐

Brief description of the above: (Please include if this is part of a Board-wide service or is locally determined).

To provide community smoking cessation services within West Dunbartonshire CHP by means of groups and one to one consultations in order to reduce the impact of tobacco on health

Who is the lead reviewer and where based?

Health Improvement Senior West Dunbartonshire CHP Health Improvement Team Whitecrook Business Centre Whitecrook Clydebank.

Please list the staff groupings of all those involved in carrying out this EQIA  
(when non-NHS staff are involved please record their organisation or reason for inclusion):

Health Improvement Senior (WDCHP)

Health Improvement Lead (WDCHP)  
 Health Improvement Practitioner (WDCHP)  
 Data Manager (Smokefree Services)  
 Health Improvement Senior (Smokefree Services)

### Impact Assessment – Equality Categories

Equality Category	Existing Good Practice	Remaining Negative Impact
Gender	Staff has attended Equality and Diversity Training, which has led to a good understanding of gender issues. When capturing data gender is recorded. Clients can access one to one or specify for male or female facilitator	Data from NHSGGC Smokefree Services has been analysed, this indicates that fewer men attend smoking cessation groups. Marketing campaigns need to target men into the service.
Ethnicity	Staff are aware of support available through translation services if required. Again, staff have attended Equality and Diversity training. When capturing data ethnicity is recorded.	Staff have limited experience of diverse ethnicities with the service group which is reflective of the local population within West Dunbartonshire. There is a training issue on cultural awareness and how communicate with our limited ethnic minority population.
Disability	All venues are accessible to all, an example of good practice was identified when the lift was out of order in Clydebank Health Centre, staff identified an appropriate venue for wheelchair access and the service was moved to a new location. When capturing data disability classification is	Further investigation on how we market our service to those with learning disabilities and poor literacy skills is needed. Only less favourable telephone support service available to house bound patients. Loop system not available to clients, further

	recorded.	investigation of loop system needed or alternative system.
Sexual Orientation	Equality and Diversity Training attended which has led to an increase in awareness of legislation and policy which is reinforced practise.	There may be a gap for LBGT clients who wouldn't access mainstream services.
Religion and belief	Equality and Diversity Training attended	No negative impact identified
Age (Children/Young People/Older People)	Young person service available at appropriate times with specialist practitioner, daytime groups available for easier access for older persons. Equality and Diversity Training attended.	No negative impact identified
Social Class/ Socio-Economic Status	72% of all clients for the community groups came from the 2 most deprived areas in West Dunbartonshire on the Scottish Index for Multiple Deprivation. Equality and Diversity Training attended. Data is captured to ensure the service is targeted appropriately.	No negative impact identified
Additional marginalisation	Questionnaires were distributed to clients at the end of groups to capture data on satisfaction and highlight any gaps the service needs to address.	

Actions		Date for completion	Who is responsible?(initials)
Cross Cutting Actions			

<ul style="list-style-type: none"> <li><b>Specific Actions</b></li> </ul>		
Contact learning disabilities team for advice on appropriate marketing of service	Nov 09	LM
Seek out information on the use of the Loop system and assess effectiveness and need within group setting.	Nov 09	LM
Request more regular reports from Smokefree Services.	May 09	AK
Analyse available data for gaps	September 09	AK/LM
Staff to access Gender Based Violence Training	Summer 09	LM
Explore feasibility of housebound service	November 09	AK
Marketing campaign to target Men	November 09	LM
Training accessed for staff on how to target ethnic minority populations	November 09	LM

Ongoing 6 Monthly Review    Please write your 6 monthly EQIA review date:

Nov 2009.

Lead Reviewer:      Name: Laura Mullen  
Sign Off:            Job Title Health Improvement Senior  
                         Signature Laura Mullen  
                         Date: 19/05/09

Please email copy of the completed EQIA form to [irene.mackenzie@ggc.scot.nhs.uk](mailto:irene.mackenzie@ggc.scot.nhs.uk)

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